Summary: bulkinlet fails to inlet media and could cause AMASS to hang or core.

Product: AMASS® for UNIX®

Versions: Versions 5.3.0, 5.3.1, and 5.3.2

Operating Systems: All

Date: October 2003

Affected Users

Customers using bulkinlet on SCSI attached libraries with the following versions of AMASS for UNIX: 5.3.0, 5.3.1, 5.3.2

Customers using bulkinlet on network attached libraries with the following versions of AMASS for UNIX: 5.3.0 and 5.3.2

Problem

On SCSI attached libraries when using bulkinlet to bring in new volumes, the library puts media away, but the bulkinlet command fails. AMASS does not hang or core, but the media imported is not yet identified to AMASS.

The following messages appear:

bulkinlet: An internal error occurred.
Invalid slot requested: XXXX

On network attached libraries when using bulkinlet to bring in new volumes, the library does not put the media away, the bulkinlet command hangs, and the libsched daemon may core. This may require a restart of AMASS.

Solution

For SCSI attached libraries:

- Insert media into library manually or through library interface and then use volnew.
For network attached libraries:

- Insert media into library manually or through library interface and then use `volnew`.

or

- Insert media into library manually or through library interface and then use `bulkload`.

If problems cannot be solved with the aid of this document, please contact the ADIC Technical Assistance Center (ATAC) for individual attention.

In the USA: 1.800.827.3822.

Outside the USA, toll free: 00.800.9999.3822

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