

Product Alert 184

6-00960-184, August 2025

Product

F2100

Summary

An issue has been identified with the F2100 where the SSD will require firmware updates.

Affected Systems

- 9-07716-02
- 9-07718-02
- 9-07717-02

Problem Description

A known issue with the F2100 where the SSD requires FW updates to bring it to the latest revision. Version MPPA0B5Q and older are affected and should be updated.

Symptoms

SSD may, in some rare incidences, lose data when writing or backing the system up.

Solution

Quantum is working to resolve this issue. If you are affected by this issue, contact [Quantum Support](#)