



Product Bulletin 20

Product	AMASS [®] and Data Manager
Summary	AMASS and Data Manager Discontinued
Date	August 7, 2009

Announcement

Quantum announces the discontinuation of AMASS and Data Manager software products. Included in this announcement are details of the final ordering date for all AMASS and Data Manager Software products, plus relevant information that supports End of Life (EOL) for these products.

Following are highlights of the discontinuation plan:

- Final orders for new customer installations and licenses for AMASS and Data Manager products must be placed by September 30, 2009.
- Existing AMASS and Data Manager customers may continue increasing slot capacity for three years until September 30, 2012.
- Post EOL support for AMASS and Data Manager software products will be provided for three years from September 30, 2009 through September 30, 2012.
 - Post-EOL support includes technical support for Severity 1 issues only. Fixes for Severity 2 issues will be addressed on a case-by-case basis, and will be implemented only in the current release 5.6.1 with existing bug fixes where available. Bug fixes and root cause analysis will be performed at Quantum's discretion. Major or minor product releases will not be provided.
 - During the post-EOL support period, new product feature and enhancement requests will no longer be accepted. Quantum encourages customers to move to the latest software version (currently 5.6.1) in order to receive standard support.
 - During the post-EOL support period, customers will have the option to purchase Silver or Gold Telephone-Based Support Plans on AMASS and Data Manger software products.

- After September 30, 2012 a Vintage support plan will be offered for AMASS software for an additional two years through September 30, 2014. The Vintage support plan includes Silver (5x9) phone support only.
 - Vintage support includes limited technical assistance, and may require an upgrade to a more recent version of AMASS code.
 - Vintage support does not include new feature enhancement requests, bug fixes, integration of bug fixes into prior releases, new operating systems or hardware platform updates.

Note: Full details of the AMASS Vintage support period will be made available prior to the effective Vintage support date.

Vintage support pricing for AMASS is subject to change and will require a premium based on current support pricing.

Preparing for AMASS Discontinuation

For current AMASS and Data Manager customers, Quantum recommends taking the following steps to prepare for product discontinuation:

- Ensure that the latest software release has been installed for the specified hardware platform (which might be an earlier release than is available for a newer platform).
- Develop a migration strategy and timeline to transition to StorNext File System and Storage Manager products.

Discontinued AMASS Models

The following table lists the AMASS and Data Manager models that will be discontinued.

The last order date for new customer installations and licenses for the following items is September 30, 2009.

Model Number	Description
9-00004-15	AMASS UNIX ASM, v5.5 CD
9-00004-16	AMASS UNIX ASM, v5.5 CD Media Kit with warranty
7-00024-01	AMASS UNIX ASM, Purchase License Key
7-00024-02	AMASS UNIX ASM, Temporary License Key
7-00024-03	AMASS UNIX ASM, DC Authorization String Option
7-00024-04	AMASS UNIX ASM, OMM Authorization String Option
7-00024-05	AMASS UNIX ASM, VBC Authorization String Option
7-00024-06	AMASS UNIX ASM, IMEX Authorization String Option
7-00024-07	AMASS UNIX ASM, Hot Spare Authorization String Option

Model Number	Description
7-00024-08	AMASS UNIX ASM, IFL Authorization String Option
7-00024-09	AMASS UNIX ASM, High Availability Authorization String Option
9-00005-05	AMASS UNIX ASM, AMASS Developer's Application Programming Interface (API)
9-00005-07	AMASS UNIX ASM API v5.5 CD
9-00123-06	Upgrade Kit, AMASS UNIX 5.4 to 5.5
9-00169-03	DATAMGR ASM, Media Kit
9-00169-02	DATAMGR ASM, Media Kit with warranty
7-00025-01	DATAMGR ASM, Purchase License Key
7-00025-02	DATAMGR ASM, Temporary License Key
7-00025-03	DATAMGR ASM, EFMS Multi-Tier Authorization String Option
7-00025-04	DATAMGR ASM, EFMA File Replication Authorization String Option
7-00025-05	DATAMGR ASM, DMIMPORT Authorization String Option
7-00025-06	DATAMGR ASM, Hot Spare Authorization String Option

Contacting Quantum

More information about AMASS is available on the Quantum Service and Support website at www.quantum.com/ServiceandSupport. The Quantum Service and Support website contains a collection of information, including answers to frequently asked questions (FAQs). You can also access software, firmware, and drivers through this site.

For further assistance, contact the Quantum Technical Assistance Center:

North America	+1 800-284-5101 Option 5
EMEA	00800 9999 3822
Online Service and Support	www.quantum.com/OSR
World Wide Web	www.quantum.com/ServiceandSupport

(Local numbers for specific countries are listed on the Quantum Service and Support Website.)