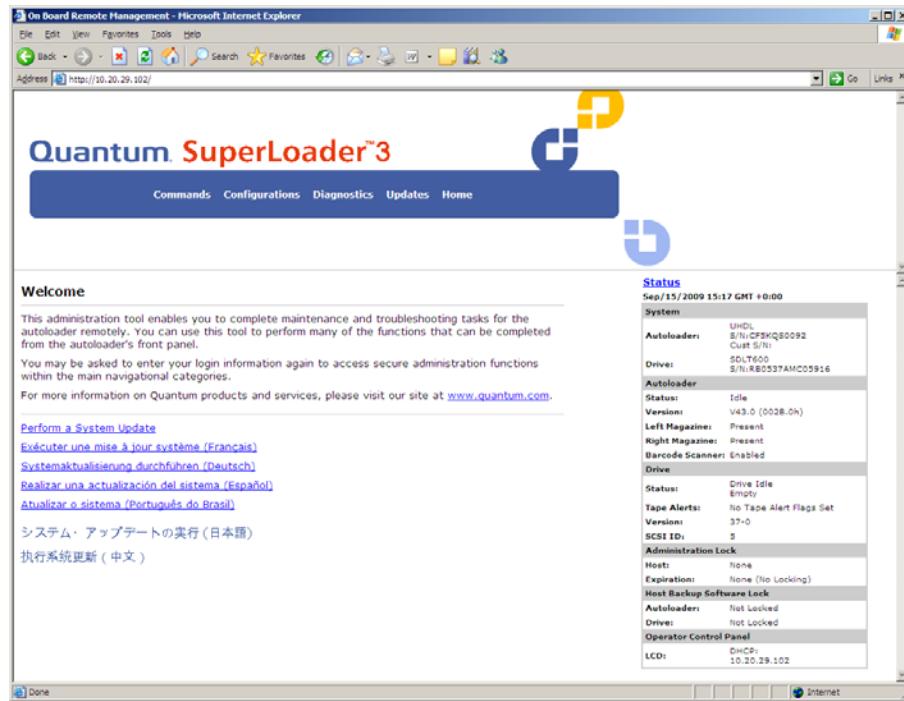


Capturing Logs for a SuperLoader 3

Open the library's Web interface and log in.

The following screen appears:



The screenshot shows the Quantum SuperLoader 3 web interface in Microsoft Internet Explorer. The title bar reads "On Board Remote Management - Microsoft Internet Explorer". The main content area is titled "Quantum SuperLoader™3" with a logo. Below the title is a navigation bar with links: Commands, Configurations, Diagnostics, Updates, and Home. The main content area is divided into sections: "Welcome", "Perform a System Update", and "Status". The "Status" section displays detailed system information:

Status	
Sep 15/2009 15:17 GMT +0:00	
System	
Autoloader:	UHDL B142PFRQ500092 Cust S/N:
Drives:	SDLT600 S/N:R80537AMC05916
Autoloader	
Status:	Idle
Version:	V43.0 (0028.0k)
Left Magazine:	Present
Right Magazine:	Present
Barcode Scanner:	Enabled
Drive	
Status:	Drive Idle
Tape Alerts:	No Tape Alert Flags Set
Version:	37-0
SCSI ID:	5
Administration Lock	
Host:	None
Expiration:	None (No Locking)
Host Backup Software Lock:	
Autoloader:	Not Locked
Drives:	Not Locked
Operator Control Panel:	
LCD:	DHCP: 10.20.29.102

Select the **Diagnostics** link near the top of the page. Then you will be prompted to enter your username and password.

The default logon is:

- User name: **guest**
- Password: **guest**



Once logged in, click **Diagnostics** at the top of the page to display the following page:

The screenshot shows the Quantum SuperLoader™3 web interface. The main menu at the top includes **Commands**, **Configurations**, **Diagnostics**, **Updates**, and **Home**. The **Diagnostics** section contains fields for **Test** (dropdown menu) and **Count** (input field set to 1), with **Start Test** and **Stop Test** buttons. Below this is the **View Diagnostic Test Progress** section, which includes a **View Status** button. The **View Error and History Logs** section has buttons for **View Logs**, **TapeAlert Logs**, and **Save Logs**. The **Identification** section has a **Time (secs)** input field (set to 30) and a **Identify** button. The **Autoloader Reset** section has a **Autoloader Reset** button. On the right, a sidebar titled **Status** provides detailed information:

Status	
Sep/15/2009 15:19 GMT +0:00	
System	
Autoloader:	UHDL S/N:CF5KQS0092 Cust S/N:
Drive:	SDLT600 S/N:RB0537AMC05916
Autoloader	
Status:	Idle
Version:	V43.0 (0028.0h)
Left Magazine:	Present
Right Magazine:	Present
Barcode Scanner:	Enabled
Drive	
Status:	Drive Idle Empty
Tape Alerts:	No Tape Alert Flags Set
Version:	37-0
SCSI ID:	5
Administration Lock	
Host:	None
Expiration:	None (No Locking)
Host Backup Software Lock	
Autoloader:	Not Locked
Drive:	Not Locked
Operator Control Panel	
LCD:	Drive ►Ethernet

Click the **Save Logs** button under the heading *View Error and History Logs*. You will receive a prompt to either save or open the file. Save the file and then have the customer email you the logs.

Note: If a message appears that the security settings will not allow the logs to be saved, please add the IP address of the superloader to Trusted Sites in your Web browser. Then a log will be saved called **loader.txt**.

If the SuperLoader is not on the network, attach an Ethernet patch cable to the Ethernet port on the back of the unit.

To set a dynamic IP address:

- 1 From the main menu, scroll to **Configuration**, and then press **Enter**.
- 2 From the **Configuration** menu, scroll to **Ethernet**, and then press **Enter**.
- 3 From the **Ethernet** submenu, scroll to **Set IP**, and then press **Enter**.
- 4 Scroll to **DHCP**, and then press **Enter**. *Please reboot to use DHCP* displays on the LCD screen.
- 5 Press and hold the power button on the front panel until *System Shutdown wait 60 sec* displays on the LCD. **Power Off** displays on the LCD, then the autoloader shuts off.
- 6 Press the power button again to power on the autoloader. The IP address is changed.

To set a static IP address:

- 1 From the main menu, scroll to **Configuration**, and then press **Enter**.
- 2 From the **Configuration** menu, scroll to **Ethernet**, and then press **Enter**.
- 3 From the **Ethernet** submenu, scroll to **Set IP**, and then press **Enter**.
- 4 Scroll to **Static IP**, and then press **Enter**. The cursor automatically displays at the first digit.
- 5 At each position of the IP address, use the up and down arrows to change the value of each digit. Press **Enter** to advance the cursor to the next digit. When you have advanced through all of the digits of the IP address, the autoloader displays *Enter to save*.
- 6 Press **Enter**. The **Configuration** submenu displays and the static IP is now in effect. You do not need to reboot the autoloader.
- 7 Press **Escape** or **Enter** to return to the Ethernet submenu.

To set a subnet mask:

- 1 From the main menu, scroll to **Configuration**, and then press **Enter**.
- 2 From the **Configuration** menu, scroll to **Ethernet**, and then press **Enter**.
- 3 From the **Ethernet** submenu, scroll to **Set Subnet Mask**, and then press **Enter**.
- 4 At each position of the Subnet Mask address, use the up and down arrows to change the value of each digit. Press **Enter** to advance the cursor to the next digit.
- When you have advanced through all of the digits of the subnet mask address, the autoloader displays *Enter to save*.
- 5 Press **Enter**. *New Subnet Mask xxx.xxx.xxx.xxx* displays on the LCD. You do not need to reboot the autoloader.
- 6 Press **Escape** or **Enter** to return to the Ethernet submenu.

To set the IP Gateway:

- 1 From the main menu, scroll to **Configuration**, and then press **Enter**.
- 2 From the **Configuration** menu, scroll to **Ethernet**, and then press **Enter**.
- 3 From the **Ethernet** submenu, scroll to **Set Gateway**, and then press **Enter**. The cursor automatically displays at the first digit.
- 4 At each position of the gateway address, use the up and down arrows to change the value of each digit. Press **Enter** to advance the cursor to the next digit. When you have advanced through all of the digits of the gateway address, the autoloader displays **Enter to save**.
- 5 Press **Enter**. *New Gateway is xxx.xxx.xxx.xxx* displays on the LCD. You do not need to reboot the autoloader.
- 6 Press **Escape** or **Enter** to return to the **Ethernet** submenu.