

Locating the System Serial Number

Customers need the system serial number to add a licensed feature or when contacting Quantum Support. Service needs the system serial number to create a Service Request (SR).

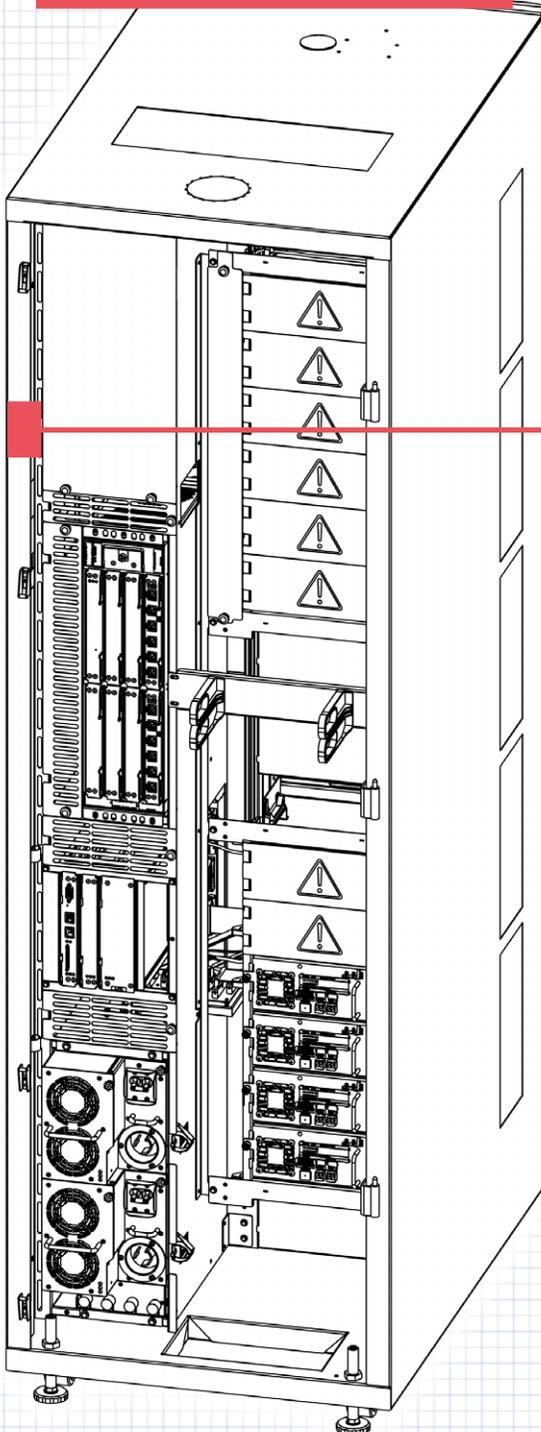
On the LMC Home Screen

On systems with i10 release firmware, you can find the system serial number in the System Information section on the local and remote Library Management Console (LMC) Home screen and by selecting **Help > About**. For systems with i8.x firmware, you can find the serial number by selecting **Help > About**.

The screenshot shows the Scalar i6000 GUI with the following sections:

- System Information:** Name: Physical Library: library-153, Status: Offline, IP Address: 10.20.04.100, Contact: N/A, Activity: Idle, Date: Tue, 13 Dec 2011 20:31:31 GMT. The Physical Serial # 273180003 is highlighted with a red box.
- Data Transfer:** READ and WRITE graphs showing activity over the last 24 hours.
- Slots Utilized:** A bar chart showing 49% utilization, with 35 / 774 Occupied Slots.
- Mounts:** A graph showing mount activity over the last 24 hours.
- Configuration:** Tape Drives: 8, Drive Types: MIXED, Licensed Storage Slots: 774, Storage Slots: 774, Library Type: Scalar i6000, Robots: 2.
- Overall System Status:** Drives (green check), Connectivity (green check), Control (red X), Robotics (yellow warning), Power (green check), Cooling (green check).

Rear of Control Module



On the Physical Library

You can view the serial number on a label attached to the back of the control module frame. When you open the service door, it is visible on the upper left of the control module frame.

Physical Serial Number

