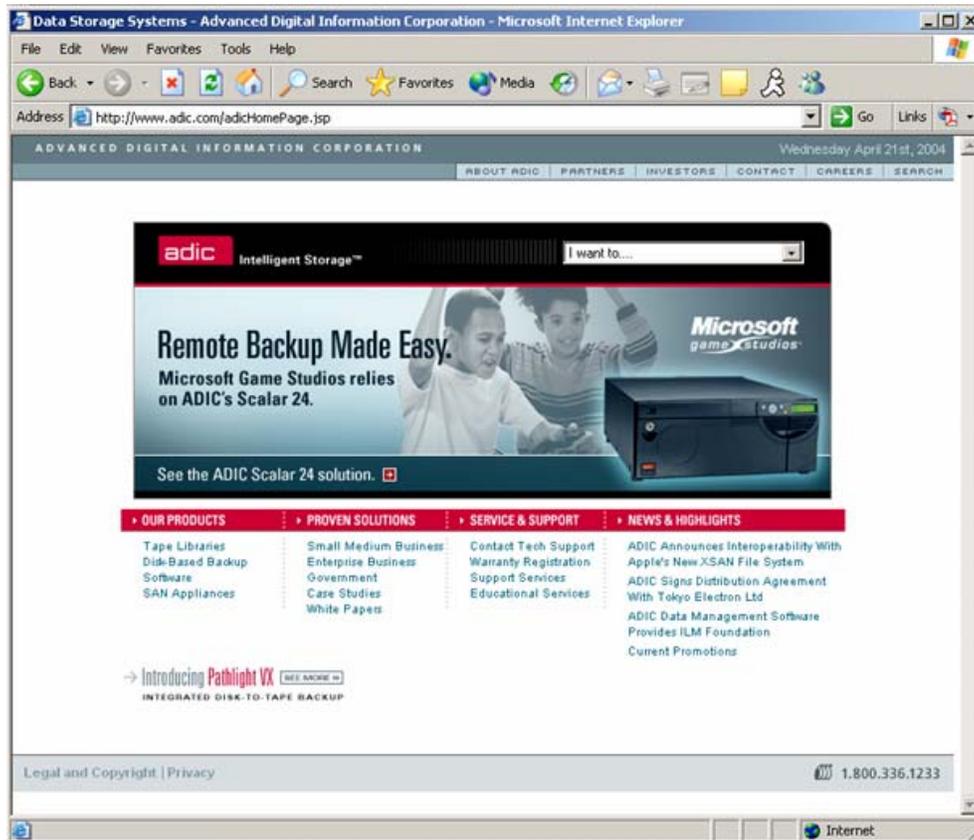


Remote Management Unit (RMU) Administrator Login & Password Reset Procedure

Your tech support person needs your MAC address:

Step 1 – Opening a Windows based Web browser

(A) Open a Windows based internet browser such as Internet Explorer.



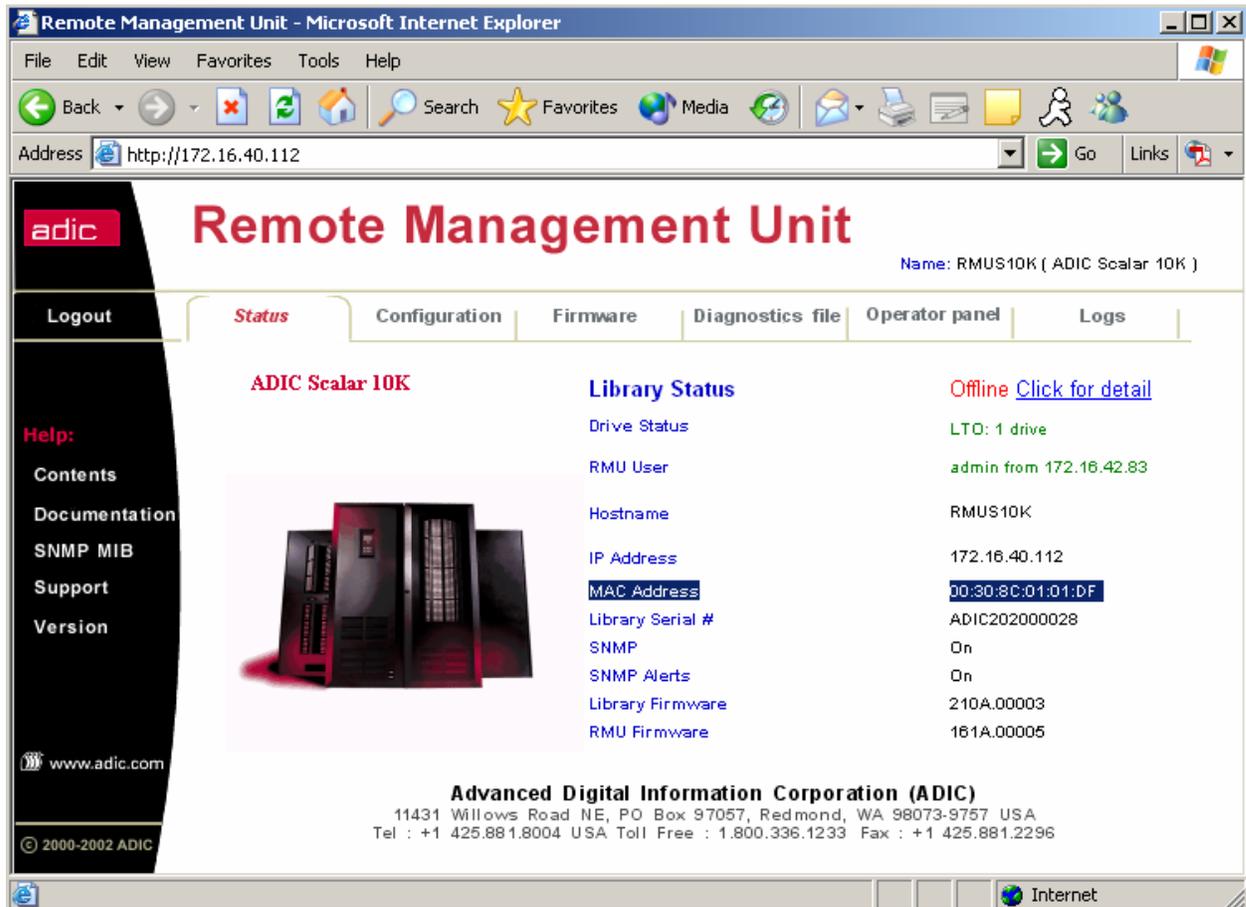
Step 2 – Capturing RMU MAC Address

- (A) Input the IP address of the RMU into the Web browser “Address” field and press the enter key. The main RMU “Status” page should be displayed.

Example RMU IP address = **172.16.40.112**

- (B) From the main “Status” page, write down the MAC Address for later use in this procedure. The MAC Address is highlighted in the below picture.

Example MAC Address = **00:30:8C:01:01:DF**



Remote Management Unit - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <http://172.16.40.112>

adic Remote Management Unit Name: RMUS10K (ADIC Scalar 10K)

Logout **Status** Configuration Firmware Diagnostics file Operator panel Logs

ADIC Scalar 10K

Library Status [Offline Click for detail](#)

Drive Status	LTO: 1 drive
RMU User	admin from 172.16.42.83
Hostname	RMUS10K
IP Address	172.16.40.112
MAC Address	00:30:8C:01:01:DF
Library Serial #	ADIC202000028
SNMP	On
SNMP Alerts	On
Library Firmware	210A.00003
RMU Firmware	161A.00005

Advanced Digital Information Corporation (ADIC)
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Internet

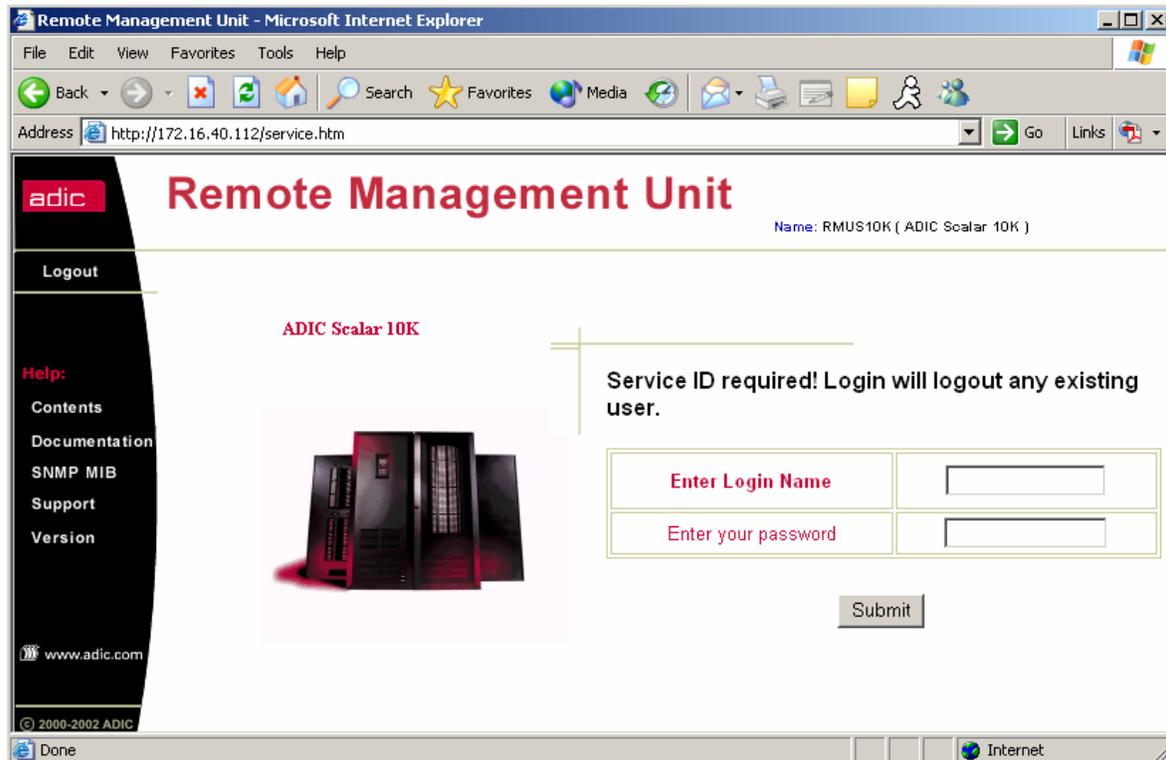
Step 3 – Send your technical support person your MAC address

Step 4 – Get a password back from your technical support person

Step 5 – Service Login for the RMU

- (A) On the “Address” field of the Web Browser input the URL “http://XXX.XXX.XXX.XXX/service.htm” then press the enter key. Replace the “X’s” with the customers RMU IP address. The RMU Service Login page should now be displayed. An example of a customers RMU IP address integrated into the URL is listed below.

Example of Service RMU Login URL = **http://172.16.40.112/service.htm**

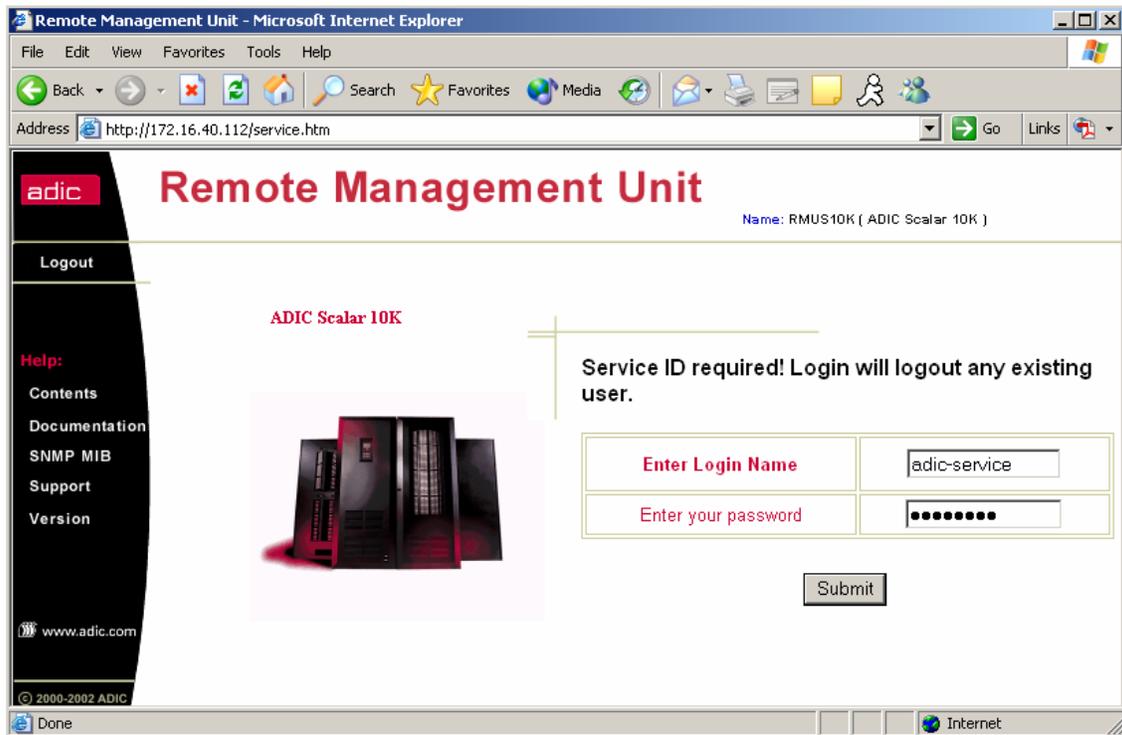


- (B) What “Login Name” you use depends on what Brand of RMU you are trying to reset. Please use the below list of Brands and Login Names and use the appropriate one. Please note that the login name is case sensitive and should always be lower case. This procedure is going to use the ADIC Branded RMU as an example.

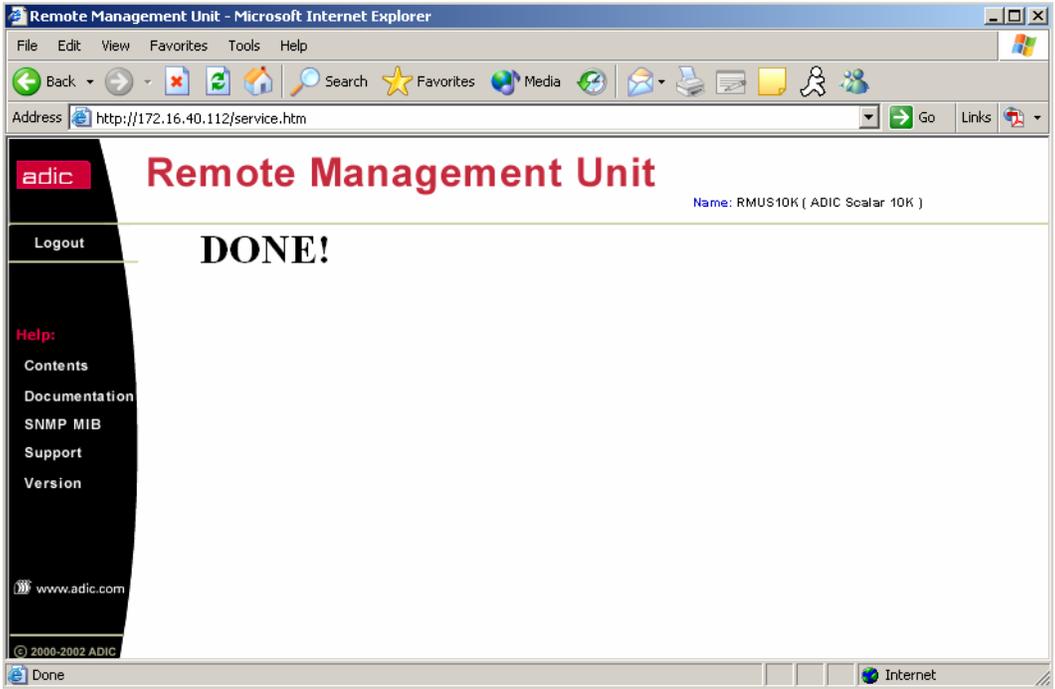
ADIC Branded RMU = **adic-service**

- (C) Input “adic-service” into the Enter Login Name field. Input the eight digit alpha numeric password that was generated by the RMU Password Utility. Once the Login Name and Password have been input click on the “Submit” button. The RMU Service Menu should now be displayed. Please note that the Login Name and Password are both case sensitive. The Login in name should be all lower case and the password should be all upper case. An example of the login name and password are listed below.

Login Name = **adic-service**
Password = **B719DFEE**



- (D) On the RMU Service Menu screen click on the “Rest RMU to default (passwords and SNMP data)” link. This will reset the default RMU Administrator Login to “admin” and Password to “secure”. This reset will also delete all of the other login users that the customer has previously configured. A “Done” Screen will be displayed when the reset is complete.



(E) The RMU Administrator login has now been set back to default. The customer can now use the “admin” and “secure” Login Name and Password to access the RMU.