

## Question:

How can I find the Product Serial Number on a StorNext M330?

## Answer:

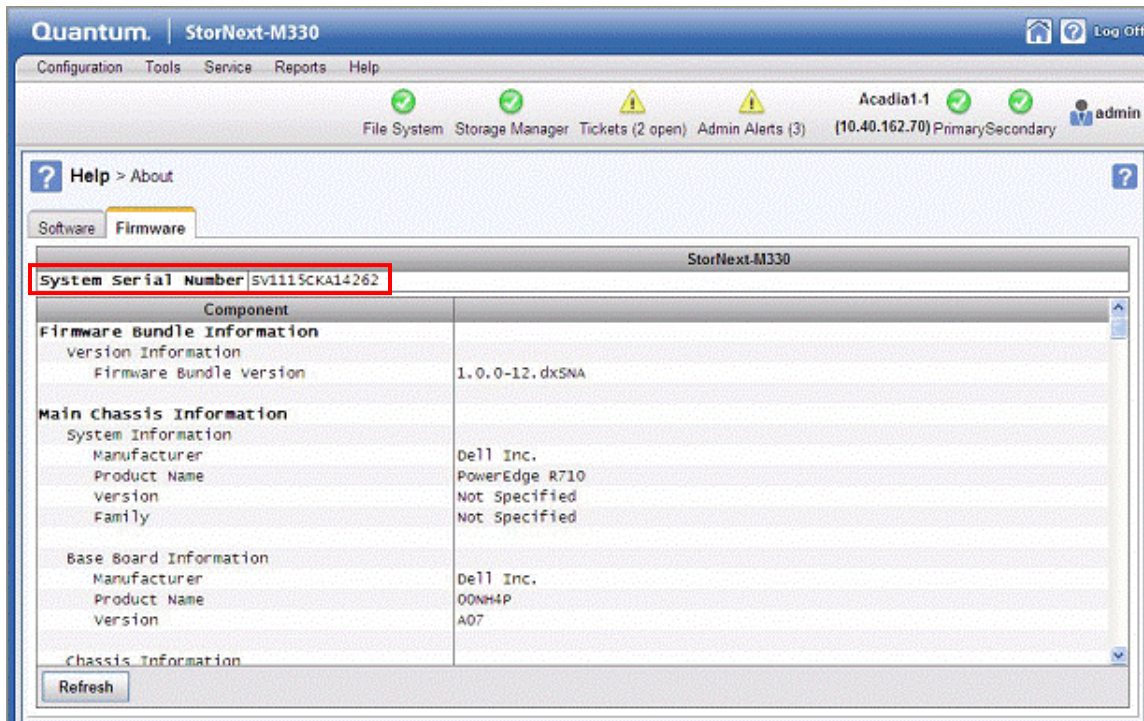
You will need the system (product) serial number if you want to add a licensed feature. There are two distinct ways to find the system serial number for a StorNext M330.

### Physical Location

The system serial number is in a clear sleeve in the back of each System Node, and on the back of the RAID Array module. An example system serial number is **CX1111CKA00001**, which includes the letters **CKA**.

### Remote Management Pages

To find the system serial number from the StorNext M330 GUI, navigate to the **Help > About > Firmware** tab.



The screenshot shows the Quantum StorNext-M330 GUI. The breadcrumb navigation is **Help > About > Firmware**. The **Firmware** tab is selected. A red box highlights the **System Serial Number** field, which contains the value **SV1115CKA14262**. Below this, a table displays component information:

Component	
<b>Firmware Bundle Information</b>	
Version Information	
Firmware Bundle version	1.0.0-12.dxSNA
<b>Main Chassis Information</b>	
System Information	
Manufacturer	Dell Inc.
Product Name	PowerEdge R710
Version	Not Specified
Family	Not Specified
Base Board Information	
Manufacturer	Dell Inc.
Product Name	00NH4P
Version	A07
Chassis Information	

A **Refresh** button is located at the bottom left of the component information table.