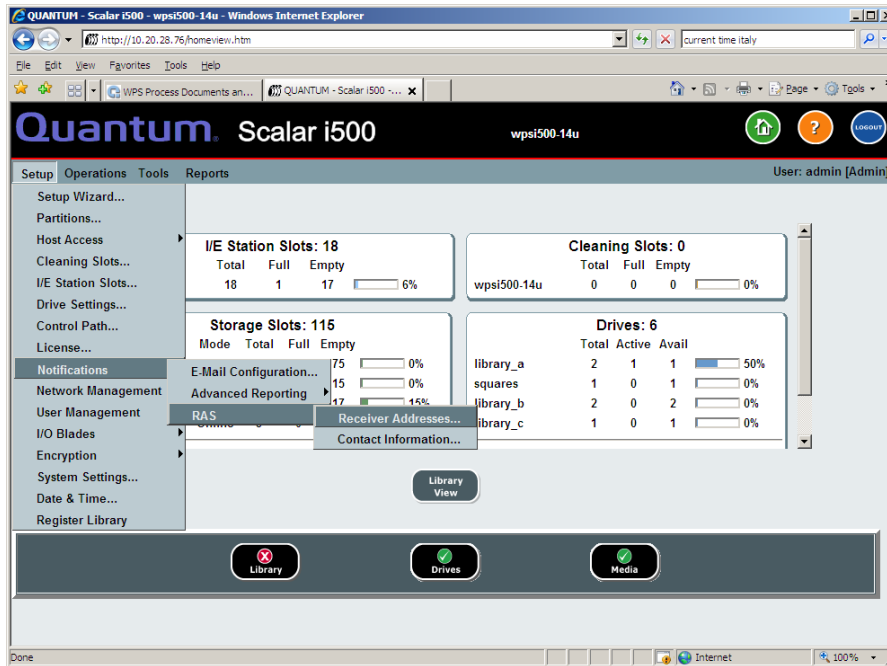
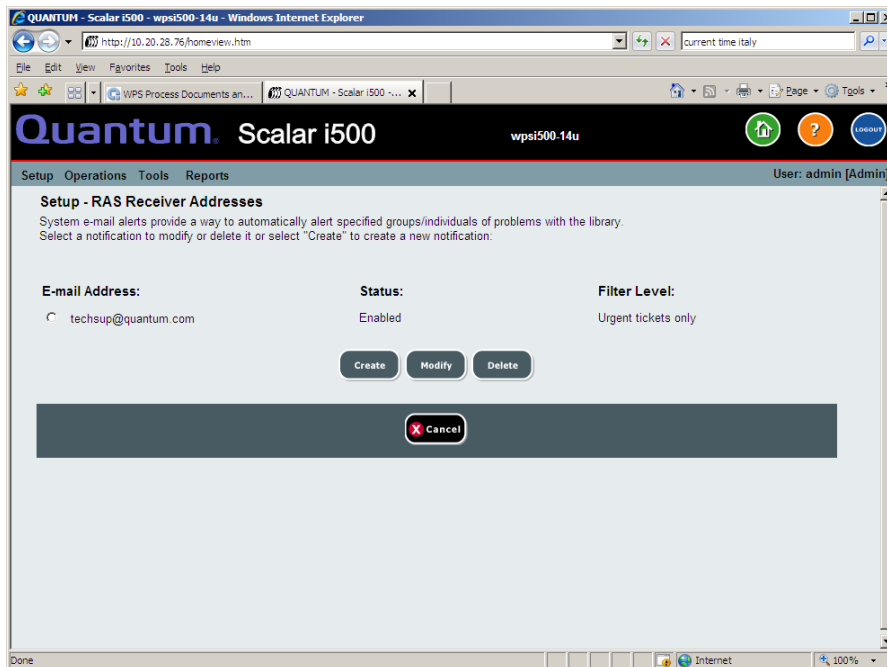


How do I add an e-mail address for i500 e-mail alerts?

1. Log into the i500 Web interface.
2. Select **Setup > Notifications > RAS > Receiver Addresses**, as shown below.



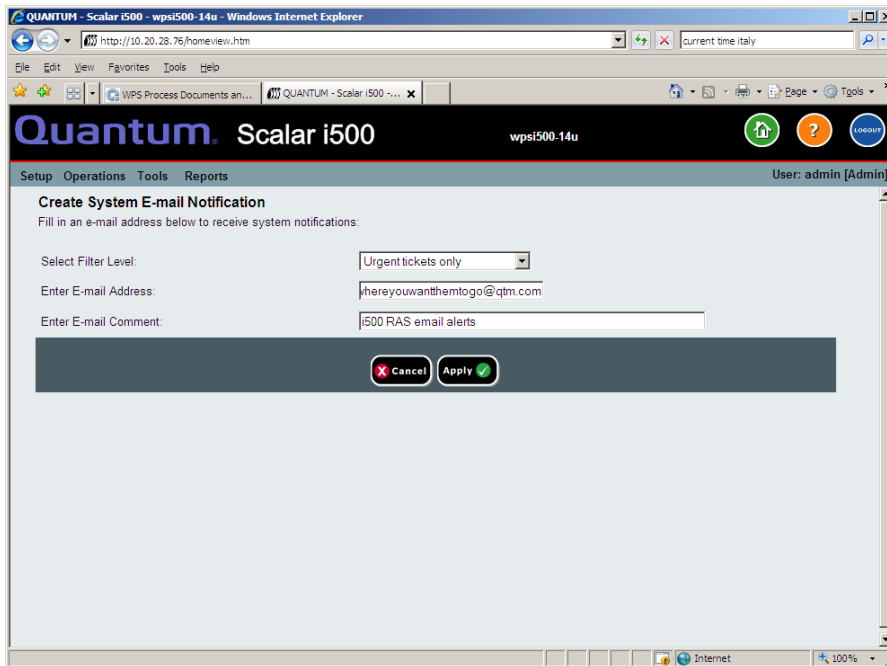
You should see that the techsup e-mail is enabled, as shown in the **E-mail Address** column below:



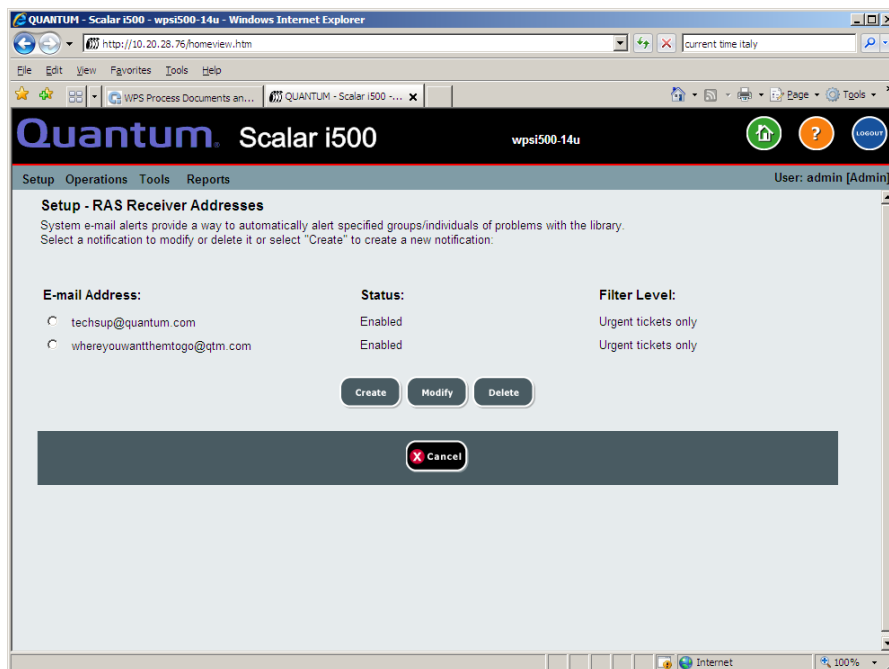
3. Click **Create** to create a new receiver, and specify the **Filter Level**, **E-mail Address**, and **E-Mail Comment**, as shown below.

The **Filter Level** options are:

- **All Tickets** — Notifies e-mail recipients of all library issues, including minor, medium-level, and the most critical issues.
- **High and Urgent Tickets** — Notifies e-mail recipients of medium-level and the most critical issues.
- **Urgent Tickets Only** — Notifies e-mail recipients of only the most critical issues



4. Click **Apply**. You should see the new address in the **E-mail Address** column:



 **Note:** The techsup e-mail cannot be deleted or changed to a different address.