

DXi 8500: Finding the product serial number

Question:

How can I find the product serial number for a DXi8500?

Answer:

There are two ways to find the DXi8500 serial number:

- [Locating the Serial Number Using the GUI](#)
- [Locating the Serial Number on the Rack Mount Label](#)

Locating the Serial Number Using the GUI

The serial number is located on the GUI home page, as shown by the red box below:

The screenshot shows the Quantum DXi 8500 GUI home page. The top navigation bar includes 'Admin', 'Ticket', and 'DXi 8500'. The main content area is divided into several sections:

- System Details:** Shows 'Version: 1.4.1_85 (Build 0-0)' and 'Serial Number: SV1034BVF05770' (highlighted with a red box). It also shows 'Model Number: DXi8500'.
- Data Reduction Statistics:** Shows 'Total Data Reduced: 0.00 MB', 'Total Reduction Ratio: 0.00x', and 'Reduced Size: 0.00 MB'.
- Cumulative Replication Statistics:** Shows 'Total Data Sent: 0.00 MB', 'Total Bytes Sent: 0.00 MB', 'Average Send Rate: 0.00 MB/sec', 'Total Bytes Received: 0.00 MB', and 'Average Receive Rate: 0.00 MB/sec'.
- VTL Data Services:** Shows 'Total partitions: 0' and 'Status: Normal' for Data Deduplication, and 'Status: Ready' for Replication.
- NAS Data Services:** Shows 'Total shares: 0' and 'Status: Normal' for Data Deduplication, and 'Status: Ready' for Replication.

Locating the Serial Number on the Rack Mount Label

The system serial number label is located inside of the back rack doors, as shown below:

