

## Clear the Web Browser's Cache to Update Quantum Product Settings via the Web GUI

### Issue:

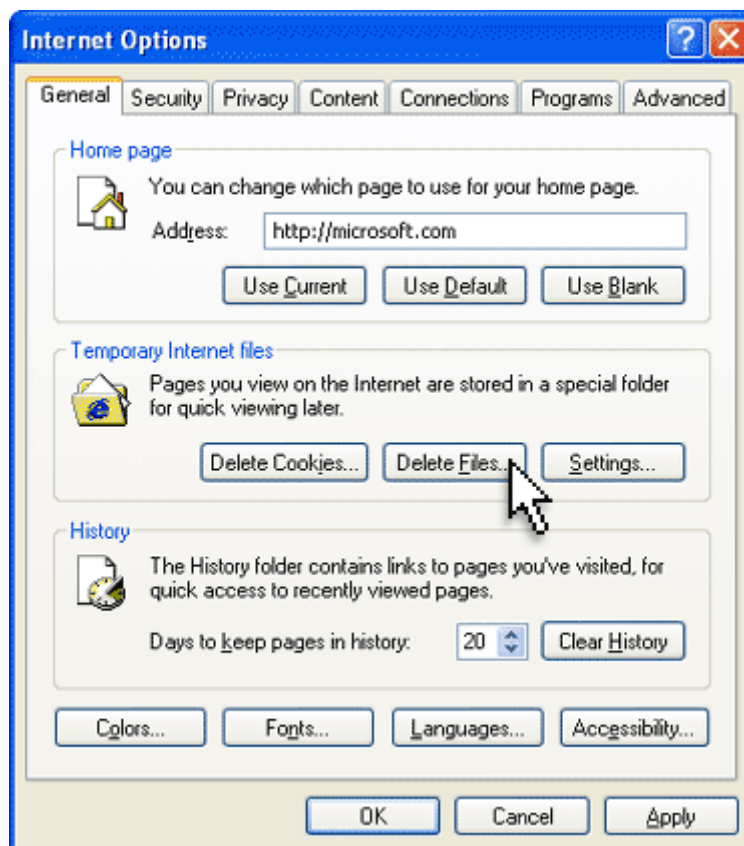
After updating a Quantum product's settings via an IP network you do not see the changes reflected on the Web GUI.

### Solution:

If no error is generated after the changes have been made, try clearing your browser's cache. After the browser's cache has been cleared, close your browser session and open a new instance to assist in troubleshooting.

### An Example of how to do this in Internet Explorer 6.0 is as follows:

1. On the Internet Explorer 6 **Tools** menu, click **Internet Options**. The Internet Options box should open to the **General** tab.
2. On the **General** tab, in the **Temporary Internet Files** section, click the **Delete Files** button. This will delete all the files that are currently stored in your cache.



3. Click **OK**, and then click **OK** again.

An Example of how to do this in Internet Explorer 8.0 is as follows:

1. On the Internet Explorer 8 **Tools** menu, click **Internet Options**. The Internet Options box should open to the **General** tab.
2. On the **General** tab, in the **Temporary Internet Files** section, click the **Delete** button. This will delete all the files that are currently stored in your cache.

