

# Quantum Scalar i3 Release Notes

Product	Scalar® i3
Firmware Version	225G.GS004 (i4.2.1)
Veeam Tape Server iBlade BaseOS	v1.2.0-3
Scalar LTFS iBlade BaseOS	v1.3.0-6
Supported Web Browsers for WebGUI	Firefox Chrome Microsoft Edge
Date	November 2019

### **Contents**

About This Release	)
General Information	<u>)</u>
Security Scanners	5
Compatibility and Support	5
Resolved Issues	7
Known Issues	3
Documentation	)
Contacting Quantum 10	)

### **About This Release**

The Scalar i3 225G.GS004 (i4.2.1) release is a maintenance release. It includes the following:

• Resolved Issues (bug fixes)

#### What's New

The Scalar i3 225G.GS004 release contains the following new enhancements:

- Updated LTO-6, LTO-7, and LTO-8 drive firmware.
- · Library initialization time improvements.
- Ability to disable local user access when LDAP is configured.
- Ability to set library temperature and humidity parameters.
- Robot varies on automatically after system restart.
- · Service Mode support for Admin users.
- · RAS ticket enhancements.
- Test email content improvements.

### **General Information**

- After a library firmware upgrade, Quantum recommends that you clear your web browser cache before logging back into the WebGUI.
- If an iBlade is present, Scalar i3 systems with an Internet connection will automatically update and level the iBlade BaseOS FW during a library FW update.

If the Scalar i3 system does not have an Internet connection, you can still update your iBlade BaseOS FW as described on our Documentation Center:

- Go to <a href="https://www.quantum.com/documentation">www.quantum.com/documentation</a> and select your product.
- Go to Operate > User Guide > About Devices > Devices BaseOS. To will see detailed steps on updating iBlade BaseOS FW
- Veeam Tape Server iBlades If Microsoft Hyper-V or any other hypervisor is installed on the Veeam Tape Server iBlade, the Virtual Machine (VM) Operating System (OS) will not be able to see the blade FC/SAS controller. This will cause the Scalar drives to no longer be visible to the VM OS.
- Bridging and teaming interfaces on the Veeam Tape Server iBlade is not supported and can cause network card issues.
- Some snapshots, logs or RAS tickets are as large as 12 MBs. If you have automated notifications configured for RAS tickets and logs you may not receive them if your email does not allow attachments of this size.

2 About This Release

- To help maintain system integrity and for marketing purposes, Quantum regularly collects system information through automatic emails (Scalar Telemetrics). These emails contain configuration and status information only, and do not contain any customer data stored on the system. See <u>WebGUI Default Settings</u> for information on how to disable telemetrics.
- The Web client places a cookie on the user's computer to provide the last user's credentials upon login. The cookie only collects the user's credentials to facilitate login, and does not collect any other user data.
- Any application or browser connecting over https must support TLS v1.2.
- To help maintain system integrity and for marketing purposes, Quantum regularly collects system information through automatic emails and cloud based telemetric auto support. These emails and auto support telemetric data contain configuration and status information only, and do not contain any customer data stored on the system.

#### **Email Support**

To disable this function:

- 1 Log on to your library.
- 2 Select **Notifications** from the **Navigation** menu.
- 3 Select the check box next to *scalartelemetrics@quantum.com* in the **North Panel**.
- 4 From the Operation panel, select Reports.
- 5 Click the trash can icon next to Scalar Telemetrics report.
- 6 Click Apply, then Close.

#### **Auto Support**

To disable this function:

- 1 Log on to your library.
- 2 Select **Notifications** from the **Navigation** menu.
- **3** Select the check box next to *Auto Support* in the **North Panel**.
- 4 To disable RAS tickets, select **RAS Tickets** From the **Operation** panel.
- 5 De-select the **Enable Auto Support Communication** check box.
- 6 Click Apply, then Close.
- 7 From the Operation panel, select Reports.
- 8 Click the trash can icon next to **Scalar Telemetrics report**.
- 9 Click Apply, then Close.

General Information 3

# WebGUI Default Settings

Scalar i3 software is installed with certain default settings. This section outlines those default settings. Review this section to determine if any of the default settings need to be changed to make your library run more effectively.

WebGUI Path	Option	Default Setting
<u>User Access &gt; Settings</u>	Local User Interface (LUI) Access	Open Access
	Admin/User Access: Session Timeout	15 minutes
	Services Access: Enable Remove Access	Indefinite
	Enable Local Service Port Login: Access Window	Indefinite
Notifications > RAS Tickets	Enable RAS Tickets	Enabled
	Severity	All options enabled
Notifications > Reports	Scalar Telemetrics	Once you have an email server configured, telemetrics is enabled for monthly automatic emails. To disable, click the <b>Trash</b> icon.
<u>Library &gt; IE Area</u>	I/E Slots	0 (zero)
<u>Library &gt; Settings</u>	Operational Parameters: Automatic Inventory	Enabled
	Operational Parameters: Library- Assisted Drive Unload	Disabled
	Operational Parameters: Logical Drive Serial Number Addressing	Enabled
	IE Assignment Mode: Local UI Assignment	Enabled
System > Notifications	Email Reports / Auto Support	Enabled

4 General Information

### **Security Scanners**

Quantum runs the following Security scanners against the library. No high or critical vulnerabilities were found.

Nessus Professional v. 8.8.0

## **Compatibility and Support**

#### Encryption Key Management Drive Support

The following table provides the encryption key management drive support.

Encryption Option	IBM LTO-6 (HH)	IBM LTO-7 (HH)	IBM LTO-8 (HH)
Application Managed Encryption	Supported	Supported	Supported
SKM	Requires SKM License	Requires SKM License	Requires SKM License
KMIP Key Manager <sup>1</sup>	Requires EKM License	Requires EKM License	Requires EKM License

<sup>&</sup>lt;sup>1</sup> - SafeNet, IBM SKLM and Thales encryption key servers are supported KMIP configurations It is recommended that Safenet servers be updated to v8.6.0 or greater.

#### Firmware Compatibility

For the most up-to-date information on the latest qualified firmware, please visit: <a href="https://www.quantum.com/serviceandsupport/softwareanddocumentationdownloads/si3/index.aspx">https://www.quantum.com/serviceandsupport/softwareanddocumentationdownloads/si3/index.aspx</a>

#### SAS Half High (HH) Drives

SAS HH drive types and latest firmware versions are:

SAS HH Drive Types	Latest Firmware Version <sup>1</sup>	
IBM LTO-6 (SAS) (HH) 6 Gb <sup>1</sup>	KAJ1	
IBM LTO-7 (SAS) (HH) 6 Gb <sup>1</sup>	KAH1	
IBM LTO-8 (SAS) (HH) 6 Gb <sup>1</sup> KAH1		
<sup>1</sup> Bundled with 225G (i4.2.1) library firmware		

Security Scanners 5

#### FC Half High (HH) Drives

FC HH drive types and latest firmware versions are:

SAS HH Drive Types	Latest Firmware Version	
IBM LTO-6 (FC) (HH) 8 Gb <sup>1</sup>	KAJ1	
IBM LTO-7 (FC) (HH) 8 Gb <sup>1</sup>	KAH1	
IBM LTO-8 (FC) (HH) 8 Gb <sup>1</sup> KAH1		
<sup>1</sup> Bundled with 225G (i4.2.1) library firmware.		

# iBlade BaseOS Versions for 225G Library Code

The following table provides the iBlade BaseOS versions for the 225G.GS004 library code.

iBlade OS	Customer BaseOS Download From Web	iBlade SLFTS Application
Linux	1.3.0-6	2.9.0-7
Windows	1.2.0-3	N/A

## Tape Drive Driver Versions

The following table provides the tape drive driver versions.

Drive Manufacturer	os	Approved Version	Comment
IBM	Linux	3.0.31	Includes APFO & LTO8
IBM	Windows	6.2.6.6	Includes APFO & LTO8
IBM	AIX	13.0.22.0	Includes APFO & LTO8

The latest tape driver versions is located at <a href="https://www.quantum.com/serviceandsupport/softwareanddocumentationdownloads/si3/index.aspx">https://www.quantum.com/serviceandsupport/softwareanddocumentationdownloads/si3/index.aspx</a>

#### **Software Compatibility**

6

To view a list of backup software packages which have been tested for interoperability with the Scalar i3 Library, see the Quantum Software Compatibility Guide at <a href="http://www.quantum.com/swcompguide.aspx">http://www.quantum.com/swcompguide.aspx</a>.

## **Resolved Issues**

This release of Scalar i3 225G.GS004 firmware has the following resolved issues:

Change Request Number	Service Request Number	Description	Resolution
70271	493554	Module Communications Problem (ET034) RAS ticket generated when rolling back library firmware.	Fixed.
70310	513581	Test email content enhancement. Email now contains product name, host name, library version, library serial number, and email date/time.	Enhancement.
70358	494300	If a robot is varied off, it will automatically vary back on after library restart.	Enhancement.
70609	503841 513776	Library humidity and temperature sensor reading accuracy improvements.	Additional improvements in progress.
70639	504541	Cannot upload online help bundles on libraries with FQ and FS (Gen2) serial numbers.	Fixed.
70736		Service mode support added for Admin users (Service > Operations > Service Mode).	Enhancement.
70929	513417	RAS ticket ET027 does not contain RCS Connection Failure content.	Enhancement.
70974	512735	RAS ticket ET008 not generated when cable spool incorrectly installed.	Fixed.

Resolved Issues 7

### **Known Issues**

This release of Scalar i3 225G.GS004 firmware has the following known issues.

Change Request Number	Service Request Number	Description	Workaround
59543		Automated RAS ticket notifications that include snapshots are unable to be sent because snapshot file is too large.	Make sure that your email is enabled to receive attachments as large as 12 MB.
62027		Failure occurs when attempted to add drives and slots to a partition.	Wait for a drive to be initialized before attempting to add it to a partition.
62032		Unable to log into the RUI when a demo is running.	Works as designed. All users are logged out when a demo is running.
62230		Restore fails when invalid or corrupt image is used.	Use the restore image as soon as possible to test it. If the image fails, save a different restore image.
65020		Medium Changer Device driver not started after Scalar upgrade, causing Veeam to see Veeam Tape Server iBlade as offline.	Restart the iBlade. In the WebGUI, go to Operate > User Guide > About Devices. Select Devices Restart from the right navigation menu.

8 Known Issues

## **Documentation**

The following reference documents are currently available for the Scalar i3.

Document Number	Document Title
6-68528	Scalar i3 Documentation Center
6-68528	SNMP Reference Guide (in Documentation Center)
6-68528	SCSI Reference Guide (in Documentation Center)
6-68528	Web Services API Guide (in Documentation Center)
6-68528	muCommander - Quantum Edition User's Guide (in Documentation Center)
6-67320	Scalar i3 & i6 Open Source Software Licenses

Documentation 9

## **Contacting Quantum**

More information about this product is available on the Service and Support website at <a href="www.quantum.com/support">www.quantum.com/support</a>. The Service and Support Website contains a collection of information, including answers to frequently asked questions (FAQs). You can also access software, firmware, and drivers through this site.

For further assistance, or if training is desired, contact Quantum:

Quantum Technical Assistance Center in the USA:	+1 800-284-5101
For additional contact information:	www.quantum.com/support
To open a Service Request:	www.quantum.com/osr

For the most updated information on Quantum Global Services, please visit: <a href="https://www.quantum.com/support">www.quantum.com/support</a>

10 Contacting Quantum