

# Quantum Scalar i3 Release Notes

Product	Scalar® i3
Firmware Version	155G.GS001
Veeam Tape Server iBlade BaseOS	v1.1.0-16
Scalar LTFS iBlade BaseOS	v1.2.0-7
Supported Web Browsers for WebGUI	Firefox Chrome Microsoft Edge
Date	July 2018

### **Contents**

About This Release	2
General Information	2
Security Scanners	3
Compatibility and Support	4
Resolved Issues	5
Known Issues	5
Documentation	7
Contacting Ouantum	7

### **About This Release**

The Scalar i3 i2.1.3 (155G.GS001) maintenance release includes bug fixes as well as any <u>Known Issues</u> that could be experienced when using this firmware release. The bug fixes are described in the <u>Resolved Issues</u> section.

### **General Information**

- IMPORTANT: If you have an iBlade, updating Scalar i3 library firmware requires an update to the iBlade BaseOS firmware. A Blade FW Mismatch RAS ticket (ET245) will be generated upon restart of your library after the upgrade. To resolve, update your iBlade BaseOS FW as described on our Documentation Center:
  - Go to www.quantum.com/documentation and select your product.
  - Go to Operate > User Guide > About Devices > Devices BaseOS. To will see detailed steps on updating iBlade BaseOS FW
- Some snapshots, logs or RAS tickets are as large as 12 MBs. If you have automated notifications configured for RAS tickets and logs you may not receive them if your email does not allow attachments of this size.
- To help maintain system integrity and for marketing purposes, Quantum regularly collects system information through automatic emails (telemetrics). These emails contain configuration and status information only, and do not contain any customer data stored on the system. See WebGUI Default Settings for information on how to disable telemetrics.
- The Web client places a cookie on the user's computer to provide the last user's credentials upon login. The cookie only collects the user's credentials to facilitate login, and does not collect any other user data.

About This Release

# WebGUI Default Settings

Scalar i3 software is installed with certain default settings. This section outlines those default settings. Review this section to determine if any of the default settings need to be changed to make your library run more effectively.

WebGUI Path	Option	Default Setting
<u>User Access &gt; Settings</u>	Local User Interface (LUI) Access	Open Access
	Admin/User Access: Session Timeout	15 minutes
	Services Access: Enable Remove Access	Indefinite
	Enable Local Service Port Login: Access Window	Indefinite
Notifications > RAS Tickets	Enable RAS Tickets	Enabled
	Severity	All options enabled
Notifications > Reports	Scalar Telemetrics	Once you have an email server configured, telemetrics is enabled for monthly automatic emails. To disable, click the <b>Trash</b> icon.
Library > IE Area	I/E Slots	0 (zero)
<u>Library &gt; Settings</u>	Operational Parameters: Automatic Inventory	Enabled
	Operational Parameters: Library- Assisted Drive Unload	Disabled
	Operational Parameters: Logical Drive Serial Number Addressing	Enabled
	IE Assignment Mode: Local UI Assignment	Enabled

## **Security Scanners**

Quantum runs the following Security scanners against the library:

- Nessus Professional v. 6.11.1
- insightVM 6.4.63

Security Scanners 3

## **Compatibility and Support**

**Encryption Key Management Drive** Support

Encryption Option	IBM LTO-6 (HH)	IBM LTO-7 (HH)	IBM LTO-8 (HH)
Application Managed Encryption	Supported	Supported	Supported
SKM	Requires SKM License	Requires SKM License	Requires SKM License
KMIP Key Manager <sup>1</sup>	Requires EKM License	Requires EKM License	Requires EKM License
<sup>1</sup> - SafeNet_IBM_SKLM and Thales encryption key servers are supported KMIP configurations			

**Note:** It is recommended that Safenet servers be updated to v8.6.0 or greater.

#### **Firmware Compatibility** Matrix

The following table shows information on drive compatibility with this release of Scalar i3. This information is current as of this product release. For the most up-to-date information on the latest qualified firmware, please visit: http:// www.guantum.com.

Drive Types	Minimum Firmware Version <sup>1</sup>	
IBM LTO-6 (SAS) (HH) 6 Gb	J451	
IBM LTO-6 (FC) (HH) 8 Gb	J451	
IBM LTO-7 (SAS) (HH) 6 Gb	J4D1	
IBM LTO-7 (FC) (HH) 8 Gb	J4D1	
IBM LTO-8 (SAS) (HH) 6 Gb	J4D1	
IBM LTO-8 (FC) (HH) 8 Gb	J4D1	
1. Check with Quantum Support for the latest firmware.		

#### **Software Compatibility**

To view a list of backup software packages which have been tested for interoperability with the Scalar i3 Library, see the Quantum Software Compatibility Guide at <a href="http://www.quantum.com/swcompguide.aspx">http://www.quantum.com/swcompguide.aspx</a>.

## **Resolved Issues**

This release of Scalar i3 i2.1.3 (155G.GS001) firmware has the following resolved issues:

Change Request Number	Service Request Number	Description	Resolution
68426	426008 426651 428978	Robot GET issue usually results in a ET024 – RCS Cartridge Loss tape ticket.	Fixed.

### **Known Issues**

This release of Scalar i3 i2.1.3 (155G.GS001) firmware has the following known issues.

Change Request Number	Service Request Number	Description	Workaround
61245		When running a Drive Assembly Test, selecting multiple drives does not ensure all drives are tested.	Select a single drive at a time and run the test.
59543		Automated RAS ticket notifications that include snapshots are unable to be sent because snapshot file is too large.	Make sure that your email is enabled to receive attachments as large as 12 MB.
61993		Media failed to import but the WebGUI indicated a successful import.	Verify that there are enough storage lots available before importing media. Go to Operate > User Guide > About the Library. Select Resources from the right navigation menu.
64258		Unable to open Scalar i3 snapshot files when downloaded with Firefox.	A blade snapshot can be opened or saved on Firefox. Library snapshots can only be saved.
65020		Medium Changer Device driver not started after Scalar i3 upgrade, causing Veeam to see Veeam Tape Server iBlade as offline.	Restart the iBlade. Go to Operate > User Guide > About Devices. Select Devices Restart from the right navigation menu.
65238		Could not create SSL/TLS secure channel.	Any application or browser connecting over https must support TLS v1.2.

Resolved Issues 5

Change Request Number	Service Request Number	Description	Workaround
66451		A library with both Ethernet ports configured on two completely separate subnets only had one port working after a library reboot.	Only use a single Ethernet port.
66703		Upgrades to the Veeam Tape Server iBlade BaseOS causes unexpected failures and may require you to update a second time.	To determine if the second update is needed, check the LEDs on the iBlade after the first upgrade is attempted. Wait about 10 minutes after the upgrade is done. If the LEDs are solid and not flashing, the second upgrade is needed.  You must manually install driver 6365.
66770		iBlade BaseOs needs the newest IBM LTO8	1 Go to Quantum.com.
66770		tape drive driver.	<ul> <li>2 Navigate to the Scalar i3 Drivers page.</li> <li>3 Download IBMTape_x64_w16_6266.</li> </ul>
			4 From your Windows Start Menu, type Command Prompt.
			5 Right click on Command Prompt and select Run as Administrator.
			Note: Being logged in as administrator is not sufficient. You need to run as administrator.
			<b>6</b> Using the command prompt, navigate to where the drive is loaded.
			<b>7</b> Type <b>install_nonexclusive.exe -t</b> to install the driver.
			8 Accept any further prompts that appear.

6 Known Issues

### **Documentation**

The following reference documents are currently available for the Scalar i3.

Document Number	Document Title
6-66532-xx	Scalar Key Manager Quick Start Guide
6-66531-xx	Scalar Key Manager User's Guide
6-66572-xx	Scalar Key Manager Safety Information by IBM
6-66535-xx	Scalar Key Manager Open Source License Agreement
6-68531-xx	SNMP Reference Guide
6-00423-xx	SCSI Reference Guide
6-68185-xx	Web Services API Guide
6-68120-xx	muCommander - Quantum Edition User's Guide

## **Contacting Quantum**

More information about this product is available on the Service and Support website at <a href="www.quantum.com/support">www.quantum.com/support</a>. The Service and Support Website contains a collection of information, including answers to frequently asked questions (FAQs). You can also access software, firmware, and drivers through this site.

For further assistance, or if training is desired, contact Quantum:

Quantum Technical Assistance Center in the USA:	+1 800-284-5101
For additional contact information:	www.quantum.com/support
To open a Service Request:	www.quantum.com/osr

For the most updated information on Quantum Global Services, please visit: <a href="https://www.quantum.com/support">www.quantum.com/support</a>

Documentation 7