

Quantum[®]

SANtricity[®] 11.4x Installing and Configuring for Windows Express Guide

StorNext QD7000

Firmware 8.40.xx.xx



SANtricity®11.4x Installing and Configuring for Windows Express Guide, 6-68660-01 Rev A, March 2018 Product of USA.

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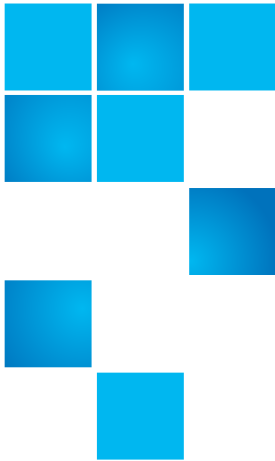
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Preface

Note: The 8.40.xx.xx firmware (Madrid) is used in the QD7000 (E5600, Titan RAID controller, only). Refer to the [NetApp to Quantum Naming Decoder](#) section for additional information.

This section provides the following information:

- [Audience](#)
- [Prerequisites](#)
- [NetApp to Quantum Naming Decoder](#)
- [Product Safety Statements](#)
- [Contacts](#)
- [Comments](#)
- [Quantum Global Services](#)

Audience

This manual is intended for storage customers and technicians.

Prerequisites

Prerequisites for installing and using this product include knowledge of:




- Servers and computer networks
- Network administration
- Storage system installation and configuration
- Storage area network (SAN) management and direct attach storage (DAS)
- Fibre Channel (FC) and Ethernet protocols



NetApp to Quantum Naming Decoder

Use [Table 1](#) to correlate the NetApp product nomenclature to the equivalent Quantum-storage naming conventions.

Table 1 Product Nomenclature

E-Series NetApp Product	Quantum-Storage	Description
Controller-Drive Tray	Base System	Quantum uses Base System when referring to a drive tray with the RAID controllers.
Drive Tray	Expansion Unit	Quantum uses Expansion Unit when referring to a drive tray with the environmental services modules (ESMs).
E5600 (Code Name: Titan)	RAID Controller	Four 16Gb/s FC SFP+ host ports
E5500 (Code Name: Soyuz)	RAID Controller	Four 16Gb/s FC SFP+ host ports
E5400 (Code Name: Pikes Peak)	RAID Controller	Four 8Gb/s FC SFP+ host ports
DE6600 (Code Name: Wembley)	4U 60-drive enclosure	Sixty 3.5 inch disk drives

E-Series NetApp Product	Quantum-Storage	Description
<p>E5660</p> <ul style="list-style-type: none"> • DE6600 4U drive enclosure • With E5600 RAID controllers (Titan) 	<p>Quantum StorNext QD7000</p>	
<p>E5560</p> <ul style="list-style-type: none"> • DE6600 4U drive enclosure • With E5500 RAID controllers (Soyuz) 	<p>Quantum StorNext QD7000</p>	
<p>E5460</p> <ul style="list-style-type: none"> • DE6600 4U drive enclosure • With E5400 RAID controllers (Pikes Peak) 	<p>Quantum StorNext QD6000</p>	

E-Series NetApp Product	Quantum-Storage	Description
<p>E5424</p> <ul style="list-style-type: none"> • DE5600 24-drive 2U drive enclosure • Code Name: Camden • With E5400 RAID controllers (Pikes Peak) 	<p>Quantum StorNext QS2400</p>	
<p>E5412</p> <ul style="list-style-type: none"> • DE1600 12-drive 2U drive enclosure • Code Name: Ebbets • With E5400 RAID controllers (Pikes Peak) 	<p>Quantum StorNext QS1200</p>	

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AVERTISSEMENT Avant d'utiliser ce produit, lisez la totalité des instructions et avertissements de ce document et du *Guide d'informations sur le système, la sécurité et la réglementation*.

HINWEIS Lesen Sie vor der Verwendung dieses Produkts alle Anweisungen und Warnhinweise in diesem Dokument und im System, Safety, and Regulatory Information Guide (Info-Handbuch: System, Sicherheit und Richtlinien).

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SANtricity® System Manager 11.41

Installing and Configuring for Windows®

Express Guide

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doccomments@netapp.com

 **NetApp®**

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Deciding whether to use this Express Guide

The express method for installing your storage array and accessing SANtricity System Manager is appropriate for setting up a standalone Windows host to an E-Series system. It is designed to get the storage system up and running as quickly as possible with minimal decision points.

Note: The configuration that the express method provides might not meet the needs of your production environment. For additional options for installing and configuring the storage system, see the *SANtricity Power Guide* for your operating system.

The express method includes the following steps:

1. Setting up one of the following communication environments:
 - Fibre Channel (FC)
 - iSCSI
 - SAS
2. Creating logical volumes on the storage array and assigning a logical unit number (LUN) to each volume.
3. Making the volume LUNs available to the data host.

This guide is based on the following assumptions:

Component	Assumptions
Hardware	<ul style="list-style-type: none"> • You have used the Installation and Setup Instructions included with the controller shelves to install the hardware. • You have connected cables between the optional drive shelves and the array controllers. • You have applied power to the storage array. • You have installed all other hardware (for example, management station, switches) and made the necessary connections.
Host	<ul style="list-style-type: none"> • You have made a connection between the storage array and the data host. • You have installed the host operating system. • You are not using Windows as a virtualized guest. • You are not configuring the data (I/O attached) host to boot from SAN.
Storage management station	<ul style="list-style-type: none"> • You are using a 1 Gbps or faster management network. • You are using a separate station for management rather than the data (I/O attached) host. • You are using out-of-band management, in which a storage management station sends commands to the storage array through the Ethernet connections to the controller. • You have attached the management station to the same subnet as the storage management ports.

Component	Assumptions
IP addressing	<ul style="list-style-type: none"> • You have not yet made an Ethernet connection between the management station and the storage array.
Storage provisioning	<ul style="list-style-type: none"> • You will not use shared volumes. • You will create pools rather than volume groups.
Protocol: FC	<ul style="list-style-type: none"> • You have made all host-side FC connections and activated switch zoning. • You are using NetApp-supported FC HBAs and switches. • You are using FC HBA driver versions as listed on the NetApp Interoperability Matrix Tool.
Protocol: iSCSI	<ul style="list-style-type: none"> • You are using Ethernet switches capable of transporting iSCSI traffic. • You have configured the Ethernet switches according to the vendor's recommendation for iSCSI.
Protocol: SAS	<ul style="list-style-type: none"> • You are using NetApp-supported SAS HBAs. • You are using SAS HBA driver versions as listed on the NetApp Interoperability Matrix Tool.

If these assumptions are not correct for your installation, or if you want more conceptual background information, see the SANtricity Power Guide for your operating system.

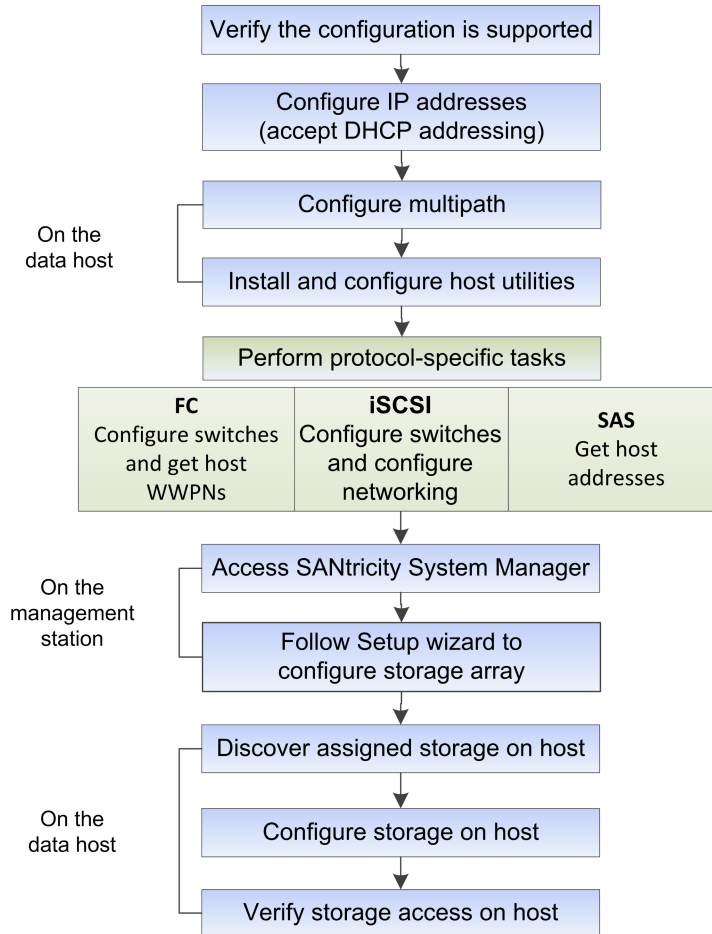
Related information

[NetApp Interoperability Matrix Tool](#)

[SANtricity 11.40 Installing and Configuring for Windows Power Guide for Advanced Users](#)

Understanding the workflow

This workflow guides you through the "express method" for configuring your storage array and SANtricity System Manager to make storage available to a host.

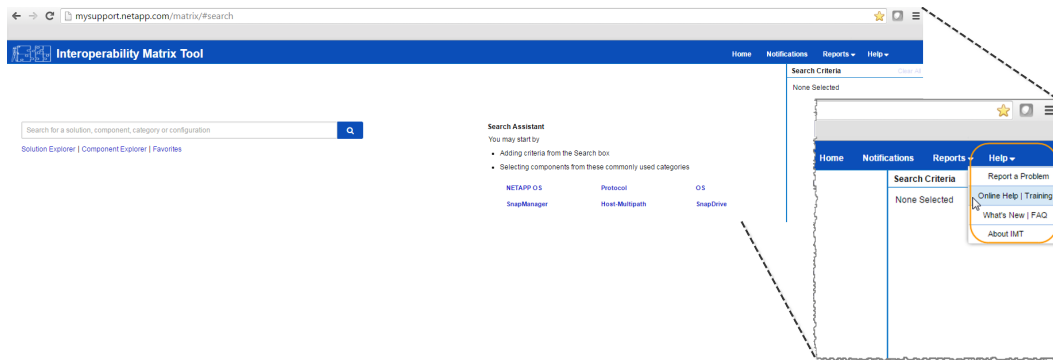


Verifying the configuration is supported

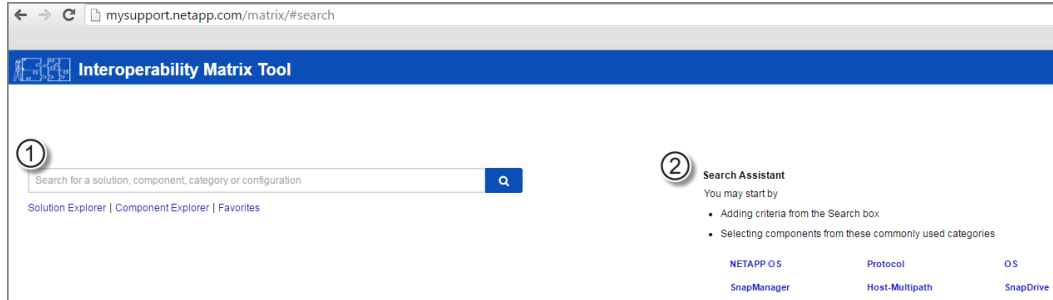
To ensure reliable operation, you create an implementation plan and then use the NetApp Interoperability Matrix Tool (IMT) to verify that the entire configuration is supported.

Steps

1. Go to the [NetApp Interoperability Matrix Tool](#).
2. Go to **Help > Online Help | Training** or **Help > What's New | FAQ** for training or refresher tools.

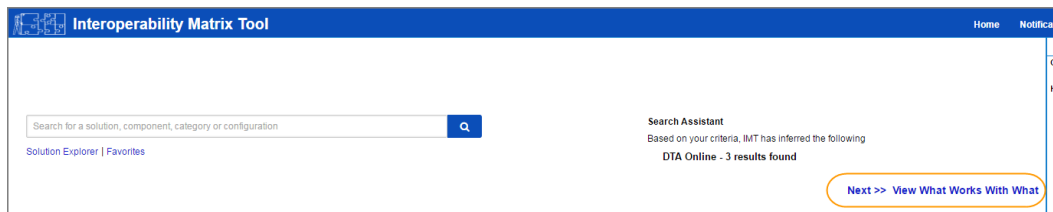


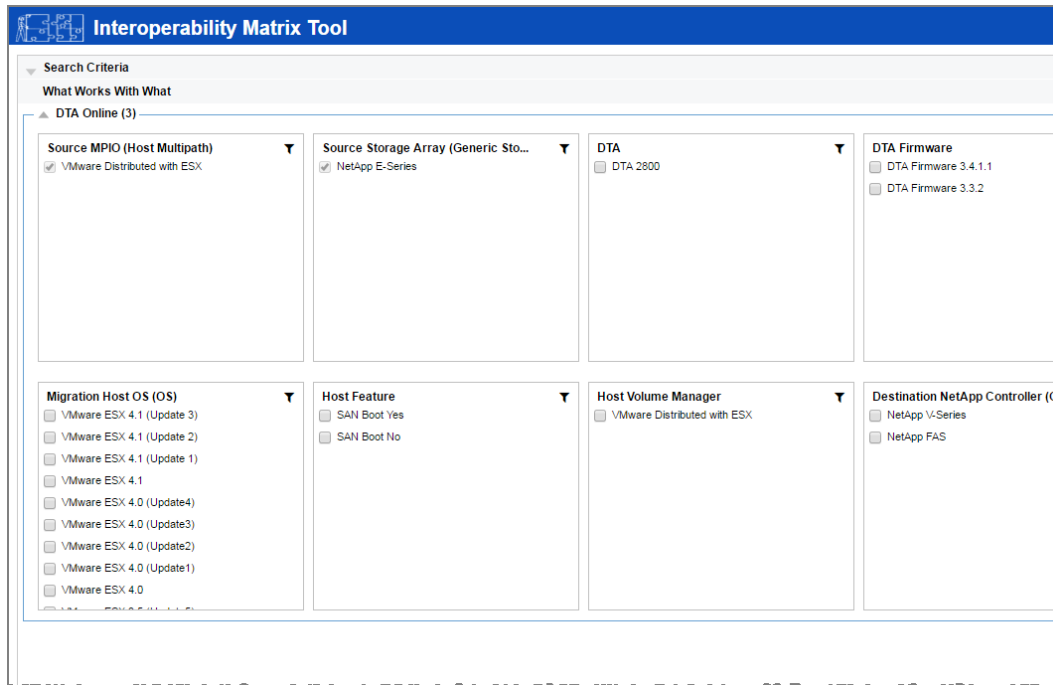
3. Use the search functions to enter the details of your configuration.



- | | |
|---|---|
| 1 | Search box: Enter a solution, component, category, or configuration for building initial criteria and inferring solutions. |
| 2 | Search Assistant: Use appropriate hints to infer solutions faster. |

4. Click **View What Works With What** to select from a detailed matrix of components.



Example

5. Review the information in the following tabs in the **Configuration Details** window:
 - **Notes:** Lists important information specific to your configuration. Review the alerts to identify the hot fixes that are required for your operating system.
 - **Policies & Guidelines:** Provides general guidelines for all SAN configurations.
6. As necessary, make the updates for your operating system and protocol as listed in the table.

Operating system updates	Protocol	Protocol-related updates
<p>You might need to install out-of-box drivers to ensure proper functionality and supportability.</p> <p>Each HBA vendor has specific methods for updating boot code and firmware. Refer to the support section of the vendor's website to obtain the instructions and software necessary to update the HBA boot code and firmware.</p>	FC	Host bus adapter (HBA) driver, firmware, and bootcode
	iSCSI	Network interface card (NIC) driver, firmware and bootcode
	SAS	Host bus adapter (HBA) driver, firmware, and bootcode

Related information

[NetApp Interoperability Matrix Tool](#)

Configuring management port IP addresses using the Quick Connect utility

In this best-practices method for configuring communications, you configure the management station and array controllers to communicate using the Quick Connect utility.

Before you begin

- You have obtained the network configuration information from your network administrator for the controllers (IP address, subnet mask, and gateway or IP address and routable IP address).

About this task

The following figure shows the location of management port 1 on the controllers. Note that an EF570 controller back view is shown but the E5700 controller is identical.

Steps

1. Go to [SANtricity Quick Connect](#). Download and install the utility.
2. Follow the directions on the wizard screens to configure your management port and to configure the IP address of each controller.
3. Connect an Ethernet cable to management port 1 (labeled P1) on each controller, and connect the other end to your network.

Note: Do not use port 2 on either controller. These ports are reserved for use by NetApp technical personnel.

Configuring the multipath software

Multipath software provides a redundant path to the storage array in case one of the physical paths is disrupted. Before you can use multipathing, you need to install SANtricity Storage Manager. This software contains the multipath package for Windows.

About this task

Windows installations use the native MPIO Device Specific Module (DSM) driver for failover. When you install SANtricity Storage Manager, the DSM driver is installed and enabled. You do not need to take further action to use multipath.

Related information

[SANtricity 11.40 Installing and Configuring for Windows Power Guide for Advanced Users](#)

Installing SANtricity Storage Manager

Perform the following steps to install SANtricity Storage Manager and use the multipath package for Windows.

Before you begin

- You must have the correct administrator or superuser privileges.
- You must have ensured that the system that will contain the SANtricity Storage Manager client has the following minimum requirements:
 - **RAM:** 2 GB for Java Runtime Engine
 - **OS/Architecture:** Refer to [NetApp Support Downloads > Software > E-Series/EF-Series SANtricity Storage Manager](#) for guidance on determining the supported operating system versions and architectures.
 - **Disk space:** 5 GB

About this task

You will install the SANtricity Storage Manager software on the management station.

For more information about installation methods and customizations, see .

Steps

1. Download the SANtricity software release from [NetApp Support Downloads > Software > E-Series/EF-Series SANtricity Storage Manager](#).
2. Run the SANtricity installer. Double-click the `SMIA*.exe` install package to execute.
3. Use the installation wizard to install the software on the management station.

Installing and configuring Windows Unified Host Utilities 7.0

Windows Unified Host Utilities 7.0 includes tools to enable you to connect host computers to NetApp storage systems and set required parameters on host computers. You can also set appropriate disk timeouts for best read/write performance with NetApp storage.

About this task

See the *Windows Host Utilities 7.0 Installation Guide*, found on the Documentation tab of [NetApp Support](#).

Note: This utilities package is not installed using the SANtricity Storage Manager installer.

Steps

1. Use the [NetApp Interoperability Matrix Tool](#) to determine the appropriate version of Unified Host Utilities 7.0 to install.

The versions are listed in a column within each supported configuration.

2. Download the Unified Host Utilities 7.0 from [NetApp Support](#).

Performing FC-specific tasks

For the Fibre Channel protocol, you configure the switches and determine the host port identifiers.

Configuring the switches—FC

Configuring (zoning) the Fibre Channel (FC) switches enables the hosts to connect to the storage array and limits the number of paths. You zone the switches using the management interface for the switches.

Before you begin

- You must have administrator credentials for the switches.
- You must have used your HBA utility to discover the WWPN of each host initiator port and of each controller target port connected to the switch.

Note: It is helpful to record the WWPNs on the [FC worksheet](#) on page 28.

About this task

For details about zoning your switches, see the switch vendor's documentation.

You must zone by WWPN, not by physical port. Each initiator port must be in a separate zone with all of its corresponding target ports.

Steps

1. Log in to the FC switch administration program, and then select the zoning configuration option.
2. Create a new zone that includes the first host initiator port and that also includes all of the target ports that connect to the same FC switch as the initiator.
3. Create additional zones for each FC host initiator port in the switch.
4. Save the zones, and then activate the new zoning configuration.

Determining host WWPNs and making the recommended settings—FC

You install an FC HBA utility so you can view the worldwide port name (WWPN) of each host port. Additionally, you can use the HBA utility to change any settings recommended in the Notes column of the [NetApp Interoperability Matrix Tool](#) for the supported configuration.

About this task

Guidelines for HBA utilities:

- Most HBA vendors offer an HBA utility. You will need the correct version of HBA for your host operating system and CPU. Examples of FC HBA utilities include:
 - Emulex OneCommand Manager for Emulex HBAs
 - QLogic QConverge Console for QLogic HBAs
- Record the WWPNs on the [FC worksheet](#) on page 28.

- Host I/O ports might automatically register if the host context agent is installed.

Steps

1. Download the appropriate utility from your HBA vendor's web site.
2. Install the utility.
3. Record the host identifiers on the *FC worksheet* on page 28.
4. Select the appropriate settings in the HBA utility.

Appropriate settings for your configuration are listed in the Notes column of the IMT.

Related concepts

FC worksheet on page 28

Performing iSCSI-specific tasks

For the iSCSI protocol, you configure the switches and configure networking on the array side and the host side. Then you verify the IP network connections.

Configuring the switches—iSCSI

You configure the switches according to the vendor's recommendations for iSCSI. These recommendations might include both configuration directives as well as code updates.

You must ensure the following:

- You have two separate networks for high availability. Make sure that you isolate your iSCSI traffic to separate network segments by using VLANs or two separate networks.
- You have enabled send and receive hardware flow control **end to end**.
- You have disabled priority flow control.
- If appropriate, you have enabled jumbo frames.

Note: Port channels/LACP is not supported on the controller's switch ports. Host-side LACP is not recommended; multipathing provides the same, and in some cases better, benefits.

Related concepts

[iSCSI worksheet](#) on page 30

Configuring networking—iSCSI

You can set up your iSCSI network in many ways, depending on your data storage requirements.

Consult your network administrator for tips on selecting the best configuration for your environment.

An effective strategy for configuring the iSCSI network with basic redundancy is to connect each host port and one port from each controller to separate switches and partition each set of host and controller ports on separate network segments using VLANs.

You must enable send and receive hardware flow control **end to end**. You must disable priority flow control.

If you are using jumbo frames within the IP SAN for performance reasons, make sure to configure the array, switches, and hosts to use jumbo frames. Consult your operating system and switch documentation for information on how to enable jumbo frames on the hosts and on the switches. To enable jumbo frames on the array, complete the steps in *Configuring array-side networking—iSCSI*.

Note: Many network switches have to be configured above 9,000 bytes for IP overhead. Consult your switch documentation for more information.

Related tasks

[Configuring array-side networking—iSCSI](#) on page 15

Configuring array-side networking—iSCSI

You use the SANtricity System Manager GUI to configure iSCSI networking on the array side.

Before you begin

- You must know the IP address or domain name for one of the storage array controllers.
- You or your system administrator must have set up a password for the System Manager GUI, or you must configured Role-Based Access Control (RBAC) or LDAP and a directory service for the appropriate security access to the storage array. See the 11.40 version of *SANtricity System Manager online help* for more information about Access Management.

About this task

This task describes how to access the iSCSI port configuration from the Hardware page. You can also access the configuration from **System > Settings > Configure iSCSI ports**.

Steps

1. From your browser, enter the following URL:

https://<DomainNameOrIPAddress>

`IPAddress` is the address for one of the storage array controllers.

The first time SANtricity System Manager is opened on an array that has not been configured, the `Set Administrator Password` prompt appears. Role-based access management configures four local roles: `admin`, `support`, `security`, and `monitor`. The latter three roles have random passwords that cannot be guessed. After you set a password for the `admin` role you can change all of the passwords using the `admin` credentials. See *SANtricity System Manager online help* for more information on the four local user roles.

2. Enter the System Manager password for the `admin` role in the `Set Administrator Password` and `Confirm Password` fields, then select the **Set Password** button. Log out, then log back in to System Manager with the `admin` credentials.

When you open System Manager and no pools, volumes groups, workloads, or notifications have been configured, the Setup wizard launches.

3. Close the Setup wizard.

You will use the wizard later to complete additional setup tasks.

4. Select **Hardware**.

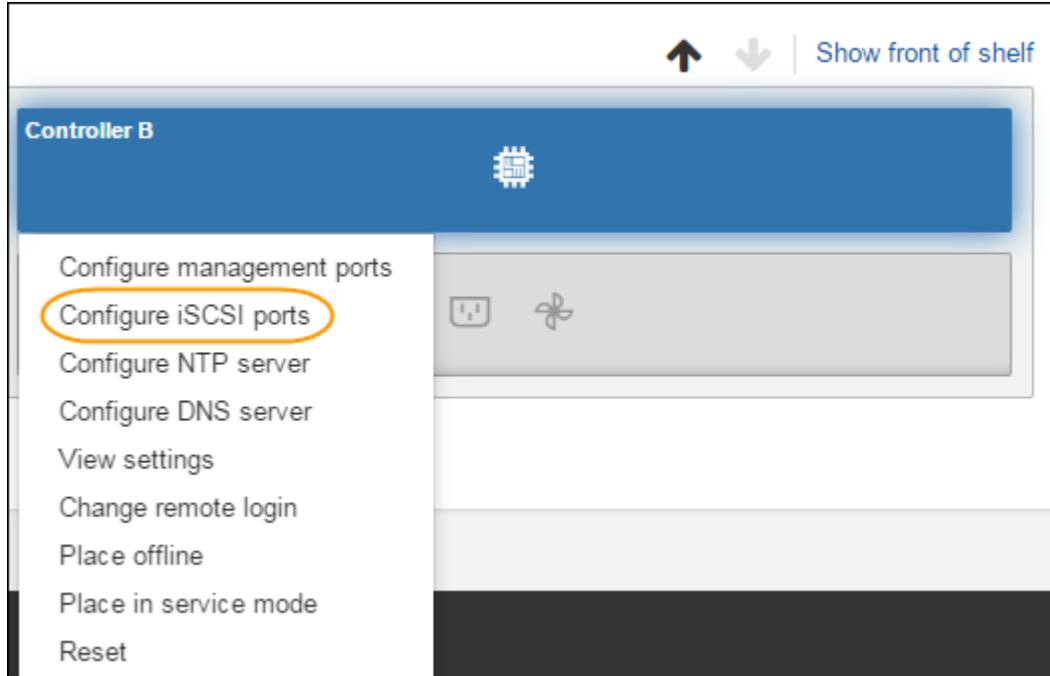
5. If the graphic shows the drives, click **Show back of shelf**.

The graphic changes to show the controllers instead of the drives.

6. Click the controller with the iSCSI ports you want to configure.

The controller's context menu appears.

7. Select **Configure iSCSI ports**.



The Configure iSCSI Ports dialog box opens.

8. In the drop-down list, select the port you want to configure, and then click **Next**.
9. Select the configuration port settings, and then click **Next**.

To see all port settings, click the **Show more port settings** link on the right of the dialog box.

Port Setting	Description
Configured ethernet port speed	<p>Select the desired speed.</p> <p>The options that appear in the drop-down list depend on the maximum speed that your network can support (for example, 10 Gbps).</p> <p>Note: The optional iSCSI host interface cards in the E5700 and EF570 controllers do not auto-negotiate speeds. You must set the speed for each port to either 10 Gb or 25 Gb. All ports must be set to the same speed.</p>
Enable IPv4 / Enable IPv6	Select one or both options to enable support for IPv4 and IPv6 networks.
TCP listening port (Available by clicking Show more port settings .)	<p>If necessary, enter a new port number.</p> <p>The listening port is the TCP port number that the controller uses to listen for iSCSI logins from host iSCSI initiators. The default listening port is 3260. You must enter 3260 or a value between 49152 and 65535.</p>
MTU size (Available by clicking Show more port settings .)	<p>If necessary, enter a new size in bytes for the Maximum Transmission Unit (MTU).</p> <p>The default Maximum Transmission Unit (MTU) size is 1500 bytes per frame. You must enter a value between 1500 and 9000.</p>

Port Setting	Description
Enable ICMP PING responses	Select this option to enable the Internet Control Message Protocol (ICMP). The operating systems of networked computers use this protocol to send messages. These ICMP messages determine whether a host is reachable and how long it takes to get packets to and from that host.

If you selected **Enable IPv4**, a dialog box opens for selecting IPv4 settings after you click **Next**. If you selected **Enable IPv6**, a dialog box opens for selecting IPv6 settings after you click **Next**. If you selected both options, the dialog box for IPv4 settings opens first, and then after you click **Next**, the dialog box for IPv6 settings opens.

10. Configure the IPv4 and/or IPv6 settings, either automatically or manually. To see all port settings, click the **Show more settings** link on the right of the dialog box.

Port setting	Description
Automatically obtain configuration	Select this option to obtain the configuration automatically.
Manually specify static configuration	Select this option, and then enter a static address in the fields. For IPv4, include the network subnet mask and gateway. For IPv6, include the routable IP address and router IP address.
Enable VLAN support (Available by clicking Show more settings .)	Select this option to enable a VLAN and enter its ID. A VLAN is a logical network that behaves like it is physically separate from other physical and virtual local area networks (LANs) supported by the same switches, the same routers, or both.
Enable ethernet priority (Available by clicking Show more settings .)	Select this option to enable the parameter that determines the priority of accessing the network. Use the slider to select a priority between 1 and 7. In a shared local area network (LAN) environment, such as Ethernet, many stations might contend for access to the network. Access is on a first-come, first-served basis. Two stations might try to access the network at the same time, which causes both stations to back off and wait before trying again. This process is minimized for switched Ethernet, where only one station is connected to a switch port.

11. Click **Finish**.
12. Close System Manager.

You will use System Manager to configure you storage in *Accessing SANtricity System Manager and using Setup wizard* on page 22. For the Setup wizard to appear again, you must close and re-open System Manager or refresh your browser.

Configuring host-side networking—iSCSI

You must configure iSCSI networking on the host side so that the Microsoft iSCSI Initiator can establish sessions with the array.

Before you begin

- You have fully configured the switches that will be used to carry iSCSI storage traffic.

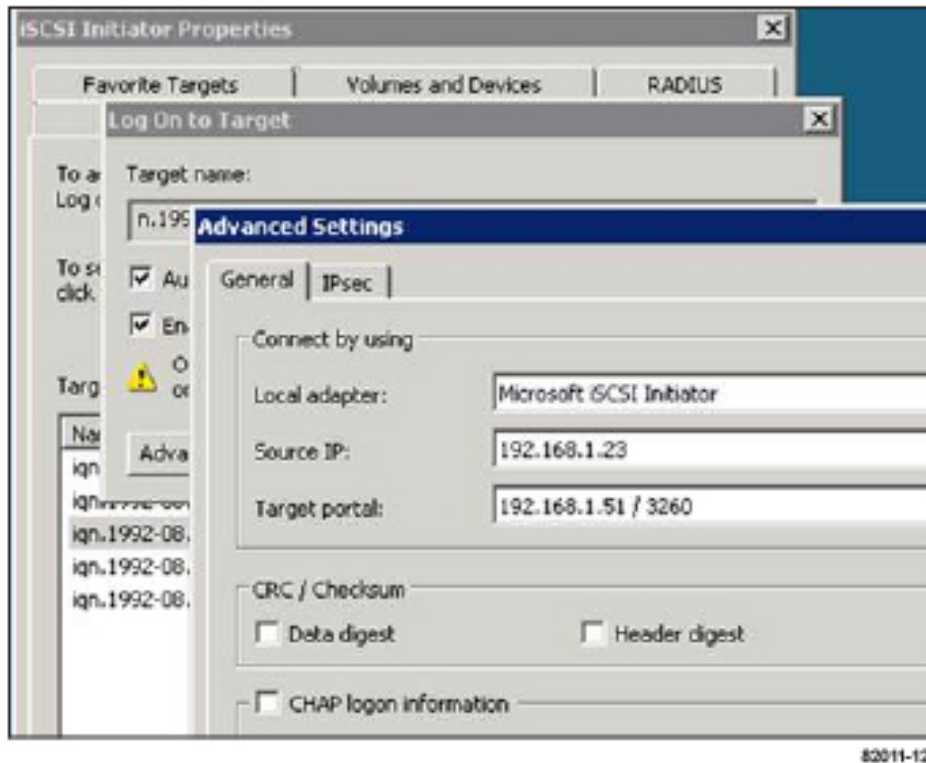
- You must have enabled send and receive hardware flow control **end to end** and disabled priority flow control.
- You have completed the array side iSCSI configuration.
- You must know the IP address of each port on the controller.

About this task

These instructions assume that two NIC ports will be used for iSCSI traffic.

Steps

1. Disable unused network adapter protocols.
These protocols include, but are not limited to, QoS, File and Print Sharing, and NetBIOS.
2. Execute `> iscsicpl.exe` from a terminal window on the host to open the **iSCSI Initiator Properties** dialog box.
3. On the **Discovery** tab, select **Discover Portal** , and then enter the IP address of one of the iSCSI target ports.
4. On the **Targets** tab, select the first target portal you discovered and then select **Connect**.
5. Select **Enable multi-path**, select **Add this connection to the list of Favorite Targets**, and then select **Advanced**.
6. For **Local adapter**, select **Microsoft iSCSI Initiator**.
7. For **Initiator IP**, select the IP address of a port on the same subnet or VLAN as one of the iSCSI targets.
8. For **Target IP**, select the IP address of a port on the same subnet as the **Initiator IP** selected in the step above.
9. Retain the default values for the remaining check boxes, and then select **OK**.
10. Select **OK** again as you return to the **Connect to Target** dialog box.
11. Repeat this procedure for each initiator port and session (logical path) to the storage array that you want to establish.



Related information

[NetApp Interoperability Matrix Tool](#)

Verifying IP network connections—iSCSI

You verify Internet Protocol (IP) network connections by using ping tests to ensure the host and array are able to communicate.

Steps

1. Select **Start > All Programs > Accessories > Command Prompt**, and use the Windows CLI to run one of the following commands, depending on whether jumbo frames are enabled:
 - If jumbo frames are not enabled, run this command:

```
ping -s <hostIP> <targetIP>
```

- If jumbo frames are enabled, run the ping command with a payload size of 8,972 bytes. The IP and ICMP combined headers are 28 bytes, which when added to the payload, equals 9,000 bytes. The `-f` switch sets the don't fragment (DF) bit. The `-l` switch allows you to set the size. These options allow jumbo frames of 9,000 bytes to be successfully transmitted between the iSCSI initiator and the target.

```
ping -l 8972 -f <iSCSI_target_IP_address>
```

In this example, the iSCSI target IP address is 192.0.2.8.

```
C:\>ping -l 8972 -f 192.0.2.8
Pinging 192.0.2.8 with 8972 bytes of data:
```

```
Reply from 192.0.2.8: bytes=8972 time=2ms TTL=64
Reply from 192.0.2.8: bytes=8972 time=2ms TTL=64
Reply from 192.0.2.8: bytes=8972 time=2ms TTL=64
Reply from 192.0.2.8: bytes=8972 time=2ms TTL=64
Ping statistics for 192.0.2.8:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
    Approximate round trip times in milli-seconds:
        Minimum = 2ms, Maximum = 2ms, Average = 2ms
```

2. Issue a `ping` command from each host's initiator address (the IP address of the host Ethernet port used for iSCSI) to each controller iSCSI port. Perform this action from each host server in the configuration, changing the IP addresses as necessary.

Note: If the command fails (for example, returns `Packet needs to be fragmented but DF set`), verify the MTU size (jumbo frame support) for the Ethernet interfaces on the host server, storage controller, and switch ports.

Performing SAS-specific tasks

For the SAS protocol, you determine host port addresses and make the settings recommended in the Notes column of the *NetApp Interoperability Matrix Tool (IMT)*.

About this task

Guidelines for HBA utilities:

- Most HBA vendors offer an HBA utility. Depending on your host operating system and CPU, use either the LSI-sas2flash(6G) or sas3flash(12G) utility.
- It is helpful to record the SAS addresses on the *SAS worksheet* on page 31.
- Host I/O ports might automatically register if the host context agent is installed.

Steps

1. Download the LSI-sas2flash(6G) or sas3flash(12G) utility from your HBA vendor's web site.
2. Install the utility.
3. Record the host identifiers (SAS addresses) on the *SAS worksheet* on page 31.
4. Use the HBA BIOS to select the appropriate settings for your configuration.
See the Notes column of the *NetApp Interoperability Matrix Tool* for recommendations.

Related concepts

SAS worksheet on page 31

Accessing SANtricity System Manager and using Setup wizard

You use the Setup wizard in SANtricity System Manager to configure your storage array.

Before you begin

- You have ensured that the device from which you will access SANtricity System Manager contains one of the following browsers:

Browser	Minimum version
Google Chrome	47
Microsoft Internet Explorer	11
Microsoft Edge	EdgeHTML 12
Mozilla Firefox	31
Safari	9

- You are using out-of-band management.

About this task

If you are an iSCSI user, make sure you have closed the Setup wizard while configuring iSCSI.

The wizard automatically relaunches when you open System Manager or refresh your browser and *at least one* of the following conditions is met:

- 0 pools and volume groups are detected.
- 0 workloads are detected.
- 0 notifications are configured.

If the Setup wizard does not automatically appear, contact technical support.

Important: System Manager allows you to manage just your E2800 or E5700 storage array. You need SANtricity Storage Manager to manage the storage enterprise and arrays other than the E2800 or E5700. See the SANtricity *Storage Manager Express Guide* for your operating system for installation instructions.

Steps

- From your browser, enter the following URL:

https://<DomainNameOrIPAddress>

IPAddress is the address for one of the storage array controllers.

The first time SANtricity System Manager is opened on an array that has not been configured, the *Set Administrator Password* prompt appears. Role-based access management configures four local roles: *admin*, *support*, *security*, and *monitor*. The latter three roles have random passwords that cannot be guessed. After you set a password for the *admin* role you can change all of the passwords using the *admin* credentials. See *SANtricity System Manager online help* for more information on the four local user roles.

2. Enter the System Manager password for the `admin` role in the `Set Administrator Password` and `Confirm Password` fields, then select the **Set Password** button. Log out, then log back in to System Manager with the `admin` credentials.

When you open System Manager and no pools, volumes groups, workloads, or notifications have been configured, the Setup wizard launches.

3. Use the Setup wizard to perform the following tasks:
 - **Verify hardware (controllers and drives)** – Verify the number of controllers and drives in the storage array. Assign a name to the array.
 - **Verify hosts and operating systems** – Verify the host and operating system types that the storage array can access.
 - **Select applications** – Specify applications, such as Exchange or SQL. System Manager optimizes storage based on application type.
 - **Define workloads** – Set up workloads, which are storage objects that support applications. You define one or more workloads per application.
 - **Accept pools** – Accept the recommended pool configuration for the express installation method. A pool is a logical group of drives.
 - **Configure alerts** – Allow System Manager to automatically notifications when a problem occurs with the storage array.
 - **Enable AutoSupport** – Automatically monitor the health of your storage array and have dispatches sent to technical support.
4. Create volumes by going to **Storage > Volumes > Create > Volume**.

For more information, see the online help for SANtricity System Manager.

Discovering storage on the host

LUNs on your storage system appear as disks to the Windows host. When you add new LUNs, you must manually rescan the associated disks to discover them. The host does not automatically discover new LUNs.

Before you begin

You must be logged on as an administrator.

Steps

1. To discover the storage, run the following command from a Windows command prompt.

```
# echo rescan | diskpart
```

2. To verify the addition of new storage, run the following command.

```
# echo list disk | diskpart
```

Configuring storage on the host

A new LUN is offline and has no partition or file system when a Windows host first discovers it. You must bring the volume online and initialize it. Optionally, you can format the LUN with a file system.

Before you begin

The host must have discovered the LUN.

About this task

You can initialize the disk as a basic disk with a GPT or MBR partition table. Typically, you format the LUN with a file system such as New Technology File System (NTFS).

Steps

1. From a Windows command prompt, enter the `diskpart` context.

Example

```
> diskpart
```

2. View the list of available disks.

Example

```
> list disk
```

3. Select the disk to bring online.

Example

```
> select disk 1
```

4. Bring the disk online.

Example

```
> online disk
```

5. Create a partition.

Example

```
> create partition primary
```

Note: In Windows Server 2008 and later, you are prompted immediately after creating the partition to format the disk and give it a name. Select **Cancel** on the prompt to continue using these instructions for formatting and naming the partition.

6. Assign a drive letter.

Example

```
> assign letter=f
```

7. Format the disk.

Example

```
> format FS=NTFS LABEL="New Volume" QUICK
```

8. Exit the diskpart context.

Example

```
> exit
```

Verifying storage access on the host

Before using the volume, you verify that the host can write data to the LUN and read it back.

Before you begin

You must have initialized the LUN and formatted it with a file system.

Steps

1. Create and write to a file on the new LUN.

Example

```
> echo test file > f:\test.txt
```

2. Read the file and verify data was written.

Example

```
> type f:\test.txt
```

3. To verify that multipath is working, change the volume ownership.
 - a. From the SANtricity System Manager GUI, go to **Storage > Volumes**, and then select **More > Change ownership**.
 - b. On the **Change Volume Ownership** dialog box, use the **Preferred Owner** pull-down to select the other controller for one of the volumes in the list, and then confirm the operation.
 - c. Verify that you can still access the files on the LUN.

Example

```
> dir f:\
```

4. Find the target ID.

Note: The `dsmUtil` utility is case sensitive.

Example

```
> C:\Program Files (x86)\DSMDrivers\mppdsm\dsmUtil.exe -a
```

5. View the paths to the LUN and verify that you have the expected number of paths. In the `<target ID>` portion of the command, use the target ID that you found in the previous step.

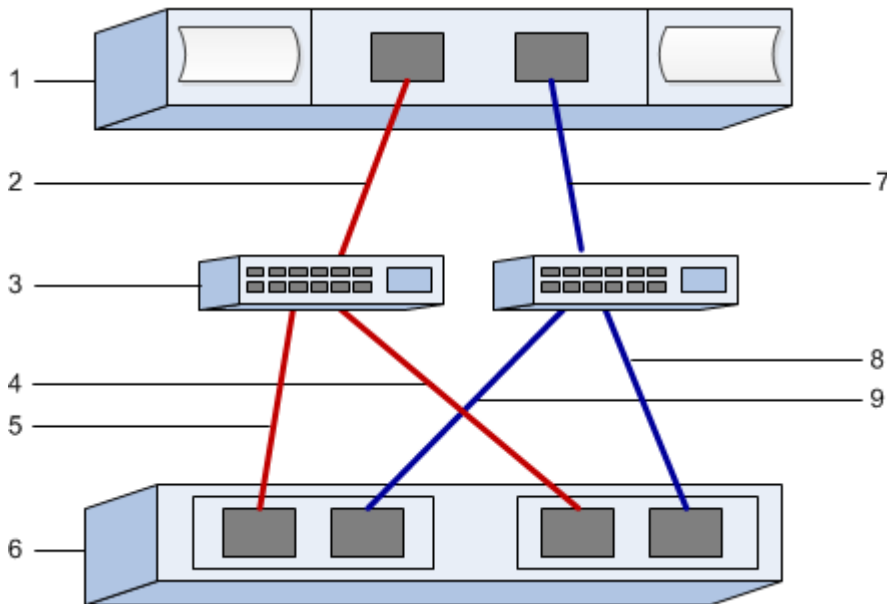
Example

```
> C:\Program Files (x86)\DSMDrivers\mppdsm\dsmUtil.exe -g <target ID>
```

FC worksheet

You can use this worksheet to record FC storage configuration information. You need this information to perform provisioning tasks.

The illustration shows a host connected to an E-Series storage array in two zones. One zone is indicated by the blue line; the other zone is indicated by the red line. Any single port has two paths to the storage (one to each controller).



Host identifiers

Callout No.	Host (initiator) port connections	WWPN
1	Host	<i>not applicable</i>
2	Host port 0 to FC switch zone 0	
7	Host port 1 to FC switch zone 1	

Target identifiers

Callout No.	Array controller (target) port connections	WWPN
3	Switch	<i>not applicable</i>
6	Array controller (target)	<i>not applicable</i>
5	Controller A, port 1 to FC switch 1	
9	Controller A, port 2 to FC switch 2	
4	Controller B, port 1 to FC switch 1	
8	Controller B, port 2 to FC switch 2	

Mapping host

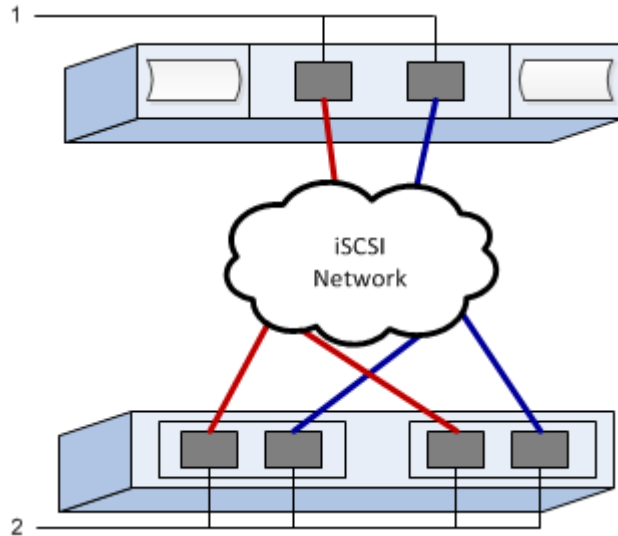
Mapping host name	
Host OS type	

iSCSI worksheet

You can use this worksheet to record iSCSI storage configuration information. You need this information to perform provisioning tasks.

Recommended configuration

Recommended configurations consist of two initiator ports and four target ports with one or more VLANs.



Target IQN

Callout No.	Target port connection	IQN
2	Target port	

Mappings host name

Callout No.	Host information	Name and type
1	Mappings host name	
	Host OS type	

SAS worksheet

You can use this worksheet to record SAS storage configuration information. You need this information to perform provisioning tasks.

Host Identifiers

Host (initiator) port connections	SAS address
Host (initiator) port connected to Controller A	
Host (initiator) port connected to Controller B	

Target Identifiers

Recommended configurations consist of two target ports.

Mappings Host

Mappings Host Name	
Host OS Type	

Where to find additional information

Use the resources listed here if you need additional information. You can also use the online help for SANtricity System Manager.

- [*SANtricity 11.40 Installing and Configuring for Windows Power Guide for Advanced Users*](#) describes:
 - Software installation options
 - Configuration options
 - Multipath options
 - Installation on a boot device
 - Installation on Windows Server Core
- [*Windows Unified Host Utilities 7.0 Installation Guide*](https://library.netapp.com/ecm/ecm_get_file/ECMP1656700) (https://library.netapp.com/ecm/ecm_get_file/ECMP1656700) describes how to install and use the Windows Unified Host Utilities 7.0.
- Online help describes how to use SANtricity System Manager to complete configuration and storage management tasks. It is available within the product and as a PDF download.
- [*NetApp Knowledgebase*](#) (a database of articles) provides troubleshooting information, FAQs, and instructions for a wide range of NetApp products and technologies.
- For additional documentation and instructions for E-Series products, including SANtricity software, go to the [*NetApp E-Series and EF-Series Systems Documentation Center*](#).

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